

Batteries

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The VA Denver Distribution Center (DDC)

provides

Products and Services

to

Veterans Health Administration Clinics and other Government agencies Nationally

and

Disabled Veterans Worldwide.

*The VA Denver Distribution
Center (DDC):*



155 Van Gordon Street
Lakewood, CO 80228-1709
Phone: 303-914-5145
Fax: 303-914-5420

Updated: September 1, 2004

INTRODUCTION

General Information

The VA Denver Distribution Center (DDC) provides products and services directly to Veterans Health Administration Clinics and other Government agencies nationally, and disabled veterans worldwide. Products available include:

- Custom and stock hearing aids
- Hearing aid accessories
- Batteries
- Assistive devices and accessories
- Prosthetic socks
- Prosthetic components
- Aids for the visually impaired
- Orthotic softgoods

If additional information is required on a specific item, please contact the Veteran Services Division at 303-914-5145.

How to Order

The Remote Order Entry System (ROES) simplifies the ordering process. Facilities are able to place orders electronically which increases the accuracy in the ordering process and allows the tracking of the order status on-line. Specific ordering information is described below.

A. VA Prosthetic and Sensory Aids Services VA Audiology and Speech Pathology Services

Orders should be placed through ROES. Please refer to the “ROES Training Manual and Reference Guide” for specific instructions on placing an order. Items can be shipped to the requesting service or specific veteran.

Individual veteran records should be established through ROES by the appropriate VA service. Once established in DDC records as having continuing eligibility status, veterans then may order the following items directly from the DDC:

Batteries: Complete and mail VA Form 2346, “Request for Hearing Aid Batteries and Accessories.” A replacement order card (VA Form 2346) is enclosed with the supply of batteries for use when more are needed.

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Hearing Aid Accessories: Complete and mail VA Form 1107, "Request for Hearing Aid Repairs, Cords or Tubing" or VA Form 2346, "Veteran's Request for Hearing Aid Batteries and Accessories" by filling in the "Accessories" block. VA Form 1107 is enclosed in the box set-up that is sent with the initial supply of batteries. A replacement card (VA Form 1107) is also enclosed whenever repaired hearing aid(s) are returned to the veteran. A replacement order card (VA Form 2346) is enclosed with each shipment of batteries for use when more are needed.

Prosthetic Socks: Complete and mail VA Form 2345, "Veteran's Request for Stump Socks." A replacement card (VA Form 2345) is enclosed with the supply of prosthetic socks for use when more are needed.

VA Forms 1107, 2346, and 2345 should be available for stock at local VA facilities upon request from VA Forms and Publications. These forms can also be obtained from DDC.

B. Other VA activities

Orders should be placed through ROES. For specific instructions on placing an order, please refer to the "Remote Order Entry System Manual for Veterans Affairs Customers."

C. Other Government Agencies (OGA), including Department of Defense (DoD) activities

Government purchase card orders for all available products, including custom hearing aids, can be placed over the Internet. For further information regarding secure Internet access and specific instructions on placing an order, please contact the Veteran Services Division at 303-914-5145.

Returns

For assistive devices, batteries, hearing aid accessories, prosthetic socks, prosthetic components, aids for the visually impaired and orthotic softgoods:

These items may be returned for credit, if the following criteria are met:

- Are unused and suitable for reissue to any source.
- Are in original packaging and undamaged.
- Have been received at facility no more than 90 days prior to proposed return.

In the event that an item is received damaged or defective, please contact the Veteran Services Division. If requested, a one-for-one exchange will be provided, or a credit issued for damaged or defective items. Exchange or credit will be provided on items returned within 90 days from date of purchase from DDC.

Please note that the DDC has an exchange/repair program in place for Perkins Manual

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Braille Writers. Braille Writers returned to DDC for repair will be immediately replaced when requested. Braille Writers may also be sent in for repair, requesting that the same Braille Writer be returned to the veteran following the accomplishment of repairs. Perkins Braille Writers will be accepted by DDC in any condition.

Additionally, please note the DDC does not offer repair service for the assistive devices that it currently distributes. Defective units can be returned within 90 days from date of purchase from DDC for either replacement or credit. Beyond the 90 day timeframe, defective units should be returned to the appropriate manufacturer for warranty repair as described below.

The Cooper-Rand, distributed by Luminaud, Inc., has a two-year warranty for defective parts and workmanship (this is not a service contract and does not cover damage from accident, misuse or abuse). For all repairs, send the Cooper-Rand, complete with cords and tone generator to:

Luminaud, Inc.
8688 Tyler Blvd
Mentor, OH 44060-4348

The Servox, distributed by Lauder Enterprise, has a one-year warranty. For all repairs, send the Servox unit, complete with charger and battery to:

Lauder Enterprises
4754 Shavano Oak Ste 104
San Antonio, TX 78249-4027

Phone Numbers

POINTS OF CONTACT

Veteran Services Support Division

Requests for items managed: veteran record information

Phone: (303) 914-5145
Fax: (303) 914-5420

Mailmanager Address: g.csd@ddc.va.gov
MS Exchange Address: ddc.csd@mail.va.gov
DDC Web Page: <http://www.va.gov/oa&mm/ddc>

Electronics Laboratory

Hearing aid repair actions; loaner hearing aids

Phone: (303) 914-5130
Fax: (303) 914-5149

Mailmanager Address: g.lab@ddc.va.gov
MS Exchange Address: ddc.lab@mail.va.gov

Acquisition and Materiel Management Division

Purchase and contract actions; inventory management

Phone: (303) 914-5180
Fax: (303) 914-5420

Mailmanager Address: g.amm@ddc.va.gov
MS Exchange Address: ddc.amm@mail.va.gov

Mailing Address:

VA Denver Distribution Center
PO Box 25166
Denver CO 80225-0166

Shipping Address:

VA Denver Distribution Center
155 Van Gordon Street
Lakewood CO 80228-1709

Abbreviations

COMMON TERMS

EA	Each
FT	Foot
HCPCS	Healthcare Financing Administration Common Procedure Coding System
LG	Large
LT	Left
MED	Medium
PKG	Package
PR	Pair
REG	Regular
RM	Ream
RT	Right
STD	Standard

XLF	ExtraLife
XLG	ExtraLarge
XXLG	ExtraExtra Large

ORTHOTIC SOFTGOODS

FLEX	Flexible
L	Large
M	Medium
ML	MediumLarge
S	Small
XL/LNG	ExtraLarge Long
XS	ExtraSmall

AIDS FOR THE VISUALLY IMPAIRED

BATTERIES

HP	HighPower
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HEARING AID ACCESSORIES

AY	Assembly
BIN	Binaural
COMP	Complete
THK	Thick
XTHK	Extra Thick

ADJ	Adjustable
C/H	C-Handle
CRK	Crook
CRKD	Crooked
M/H	M-Handle
STRT	Straight

PROSTHETIC SOCKS

ACT	Active
CM	Coolmax [®]
HD	HipDisarticulation
HVY	Heavy
JZ	Juzo
LGHT	Light
NF	No Fly
WF	WithFly

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Batteries

CROSS-REFERENCE INDEX

VA DESIGNATION	ANSI NUMBER	DURACELL MALLORY	EVEREADY UNION CARBIDE	RAY-O- VAC	OTHER DESIGNATIONS
ALK1604	1604A	MN1604	552	AL-9V	3904, 6AM6
ALKAA	15A	MN1500	E91	AL-44	3090, AMB, AL9
ALKAAA	24A	MN2400	392	AL-AAA	3091, AM4, AL7
ALKC	14A	MN1400	E93	AL-C	3092, AM2, AL1
ALKD	13A	MN1300	E95	AL-D	3093, AM1, AL2
ALKJ					4LR61
ALKLANTERN	908AC				
ALKN	910A	MN9100H	390	810	AM5, ALN
CZ411	208	M208	411		010, U10
L1/3N					CR1/3N
L2032					CR2032
L2450					CR2450
LPX28					PX-28
NICAD1604	11604				PB1604
NIMHSERVOX					B1317.2U
S357				S357	
ZA5					PR5PA
ZA10	7005ZD	230HPX		L10ZA	A10
ZA13	7000ZD	13HP	AC13E	L13ZA	A13, 13H, 13M
ZA146	7004X				PZ146X
ZA312	7002ZD	312HP 312HPX	AC312E	L312ZA	A312
ZA675	7003ZD	675HP	AC675E	R675ZA	A675, PR675
ZA13HP				L13H-4	PR13PPA
ZA675HP				L675H-4	PR675PPA

Batteries

Alkaline

HCPCS - See Chart Below



SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA	HCPCS
1604	9	ALK1604	12/pkg	\$0.74	V5266
AA	1.5	ALKAA	4/pkg	\$0.22	V5266
AAA	1.5	ALKAAA	4/pkg	\$0.22	V5266
C	1.5	ALKC	12/pkg	\$0.51	VA119
D	1.5	ALKD	12/pkg	\$0.63	VA119
J	6	ALKJ	1/pkg	\$1.32	V5266
LANTERN	6	ALKLANTERN	1/pkg	\$3.70	VA119
N	1.5	ALKN	2/pkg	\$0.50	VA119

Carbon-Zinc

HCPCS - V5266



SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA	HCPCS
411	15	CZ411	6/pkg	\$3.26	V5266

Batteries

Lithium HCPCS - VA119

SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA
1/3N	3	L1/3N	1/ea	\$2.28
2032	3	L2032	5/pkg	\$0.26
2450	3	L2450	5/pkg	\$0.74
PX28	6	LPX28	1/pkg	\$3.56

Silver HCPCS-VA110

SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA
357	1.4	S357	5/pkg	\$0.34

Zinc-Air (Standard and High Power) HCPCS - VA110



SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA
5	1.4	ZA5	6/pkg	\$0.20
10	1.4	ZA10	6/pkg	\$0.13
13	1.4	ZA13	16/pkg	\$0.13
146	8.4	ZA146	6/pkg	\$2.98
312	1.4	ZA312	16/pkg	\$0.13
675	1.4	ZA675	6/pkg	\$0.14
675	1.4	ZA675P-VAR	6/pkg	\$0.24
675	1.4	ZA675HP-TOS	6/pkg	\$0.69

Batteries

Rechargeable Nickel Cadmium

HCPCS - VA119

SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA
1604	7.2	NICAD1604	1 each	\$5.29
AA	1.5	NICADAA	1 each	\$1.73

Rechargeable Nickel Metal Hydride

HCPCS - VA119

SIZE	VOLT	ITEM NAME	PACKAGE	PRICE EA
SERVOX	7.2	NIMHSERVOX	1 each	\$6.39
AA	1.2	NIMHAA	1 each	\$2.42
BA90	2.5	NIMHBA90	1 each	\$9.20
BA151	2.5	NIMHBA151	1 each	\$18.40

Battery Chargers

(Order through Assistive Device program)

HCPCS - L8505

DESCRIPTION	ITEM NAME	PRICE
For use with NICAD1604 battery	CHARGER-DUAL-9V	\$11.51
For use with NIMHSERVOX battery	CHARGER-DUAL-SERVOX	\$161.25