

**CBOC PERFORMANCE EVALUATION PROJECT**

**CBOC Characteristics**



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by

Health Services Research and Development Center of Excellence  
VA Puget Sound Health Care System – Seattle Division

for the

Management Decision and Research Center  
Health Services Research and Development Service  
Department of Veterans Affairs

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## CBOC CHARACTERISTICS

### **BACKGROUND AND HIGHLIGHTS**

From 1995 to 1998, VHA approved over 230 community-based outpatient clinics (CBOCs) and by the end of fiscal year 1998, over 130 CBOCs were actively providing health care to veterans. Because of this rapid growth and in order to learn about these CBOCs, the Under Secretary for Health requested that the Health Services Research and Development Service (HSR&D), through its Management Decision and Research Center (MDRC) conduct a system-wide evaluation of CBOCs.

In response to the Under Secretary's request, the MDRC contracted with the HSR&D Center of Excellence at Seattle, in collaboration with the HSR&D Centers of Excellence in Little Rock and Minneapolis to design and carry out the evaluations. The study team convened a national CBOC Performance Evaluation Committee with representation from VHA Headquarters, HSR&D, VISN offices, VA medical facilities, and CBOCs to guide the development of the performance details on measures and characteristics.

The initial tasks of the project were to develop the performance measures and characteristics by which CBOCs would be categorized and evaluated; and to collect information regarding the characteristics of each active CBOC. The CBOC performance measures and characteristics selected by the Committee were presented in an earlier report <sup>1</sup>.

Reported here are CBOC characteristics data for *CBOCs that completed the congressional review process and began serving veterans between March 1995 and September 1998*. Details on future reports will present the actual performance of CBOCs in several domains: access to care, cost, mental health, quality, satisfaction, and utilization.

The key findings of the report include:

- ◆ There were 139 CBOCs active at the end of FY 98 with 1 to 16 CBOCs per VISN.
- ◆ A larger number of urban CBOCs were VA-staffed whereas rural CBOCs were more evenly split between VA-staffed and contract.
- ◆ Mental health services were available at a higher percentage of VA-staffed CBOCs than contract CBOCs.
- ◆ Mental health services were available at 51% of urban CBOCs and 26% of rural CBOCs.

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<sup>1</sup> CBOC Performance Evaluation: Recommended CBOC Performance Measures and CBOC Characteristics. Management Decision and Research Center. Health Services Research and Development. Department of Veterans Affairs. November 12, 1998

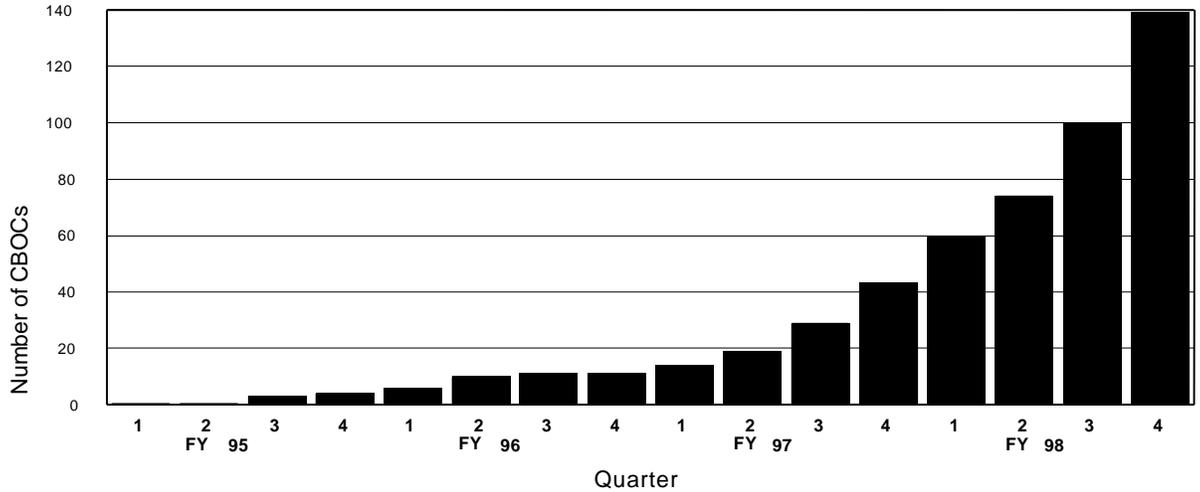
- ◆ VA-staffed compared to contract CBOCs tended to serve a greater number of unique veterans and to have a higher average number of visits per veteran.
- ◆ A higher percentage of contract CBOCs had onsite pharmacy, laboratory, EKG, and radiology services, while a higher percentage of VA-staffed CBOCs offered dietary and social work services.
- ◆ VA-staffed CBOCs had greater access via public transportation.
- ◆ Contract CBOCs offered slightly more days of clinical service.
- ◆ A higher percentage of contract CBOCs required approval by the parent VA for fee-basis specialty care outside of the CBOC or parent VA facility.
- ◆ VA-staffed CBOCs served veterans almost exclusively while veterans were only a small part of the workload at most contract CBOCs.
- ◆ All CBOCs entered data into VistA either at the CBOC or through the parent VA facility.
- ◆ Less than 10% of CBOCs had telemedicine technology.

The findings are presented in more detail below.

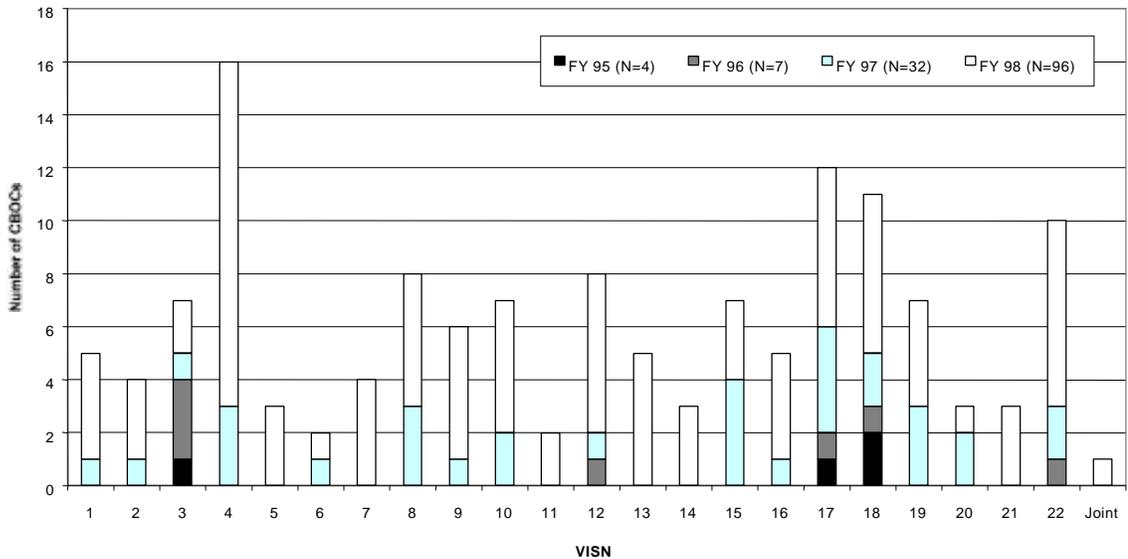
## FINDINGS

### A. There was a dramatic increase in CBOCs from FY 95 to FY 98

There was a marked increase in the number of CBOCs from FY 95 to FY 98, with 4 (2.9% of the total) beginning operation in FY 95, 7 (5.0%) in FY 96, 32 (23.0%) in FY 97 and 96 (69.1%) in FY 98 (Figure 1). By the end of the fourth quarter of FY 98 there were 139 active CBOCs with a range of 1 to 16 CBOCs per VISN (Figure 2).



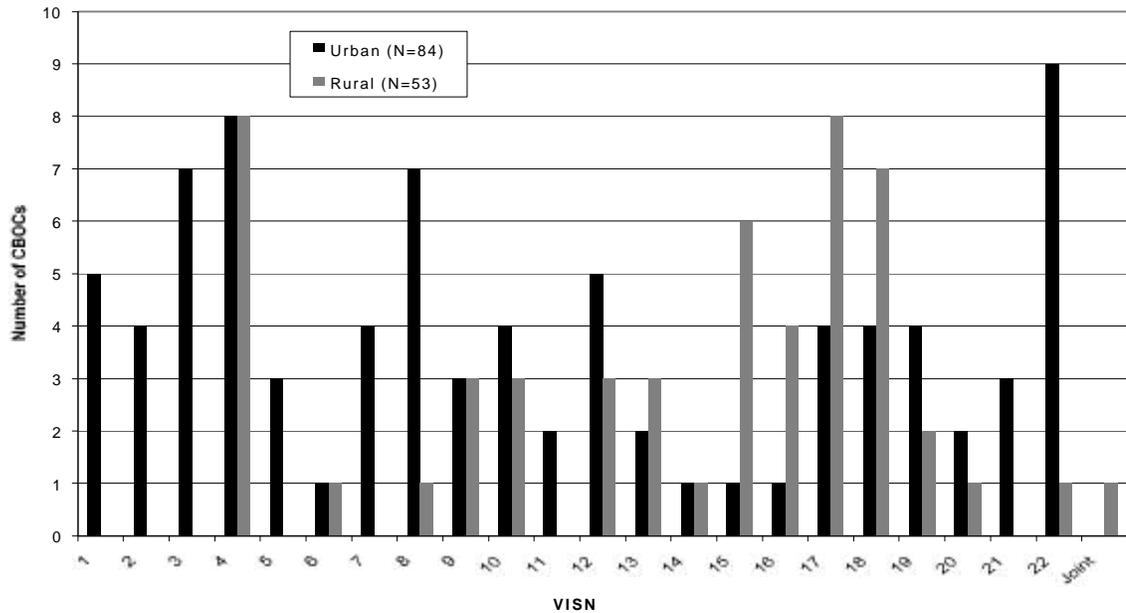
**Figure 1. Total number of CBOCs in operation by fiscal year**



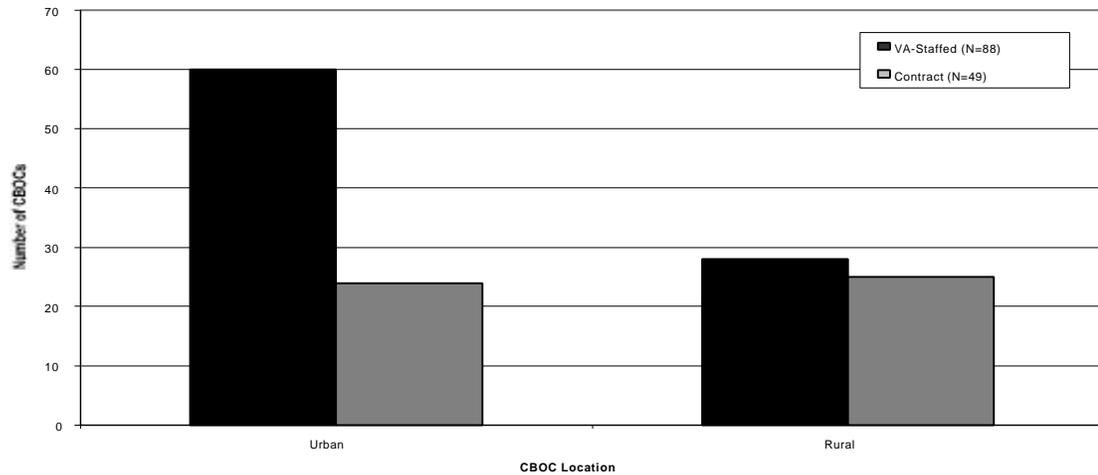
**Figure 2. Number of CBOCs by VISN and fiscal year of first veteran visit**

**B. Urban locations had a greater number of VA-staffed CBOCs whereas rural locations had a similar number of VA-staffed and contract CBOCs**

Seven VISNs had only urban CBOCs while fifteen VISNs had both urban and rural CBOCs (Figure 3). Almost two thirds of rural CBOCs were located in VISNs 4, 15, 16, 17, and 18. There were 60 VA-staffed CBOCs and 23 contract CBOCs in urban locations; and 28 VA-staffed CBOCs and 25 contract CBOCs in rural locations (Figure 4).



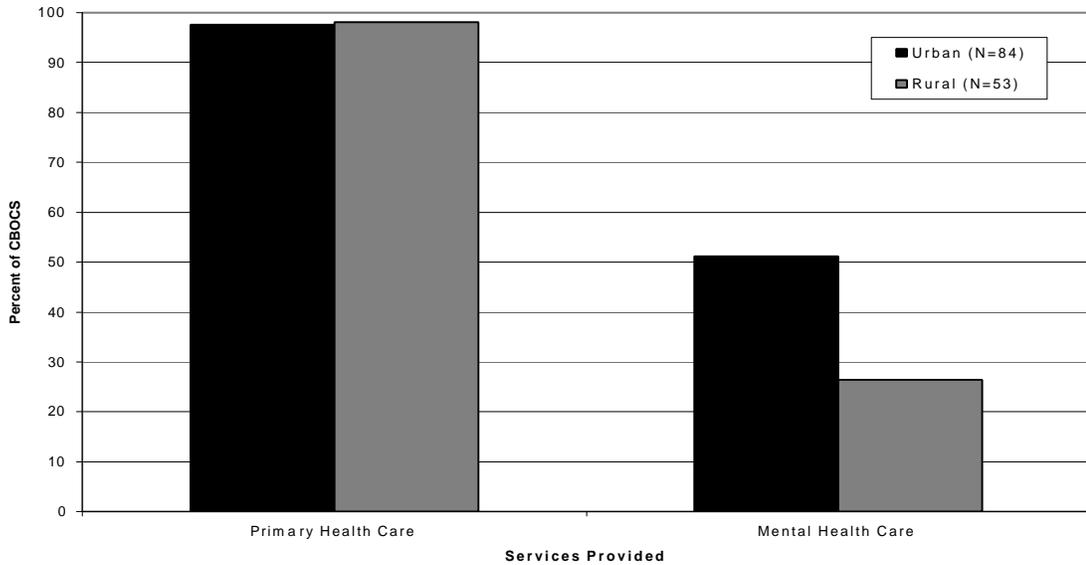
**Figure 3. Number of urban and rural CBOCs by VISN**



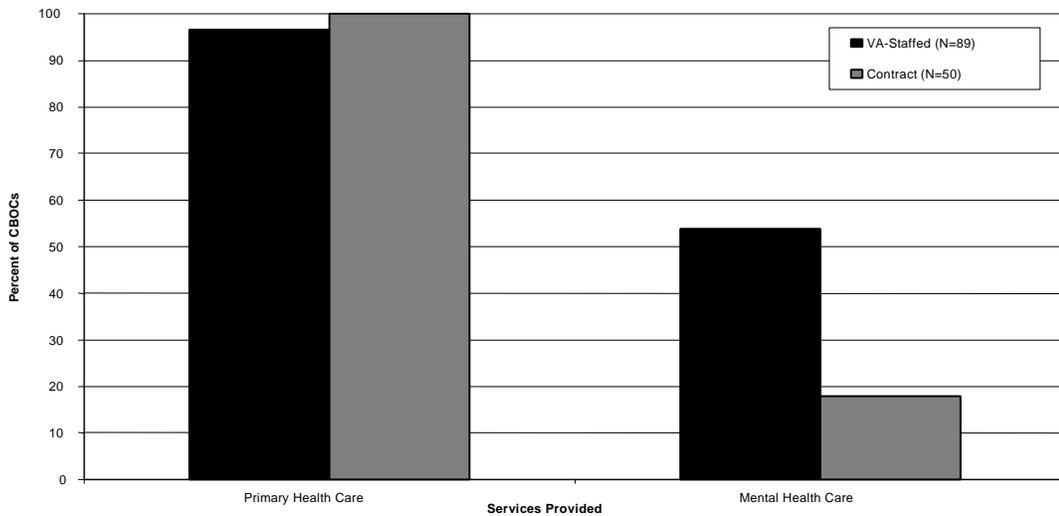
**Figure 4. Number of urban and rural CBOCs by CBOC type**

**C. A higher percentage of urban CBOCs and VA-staffed CBOCs had mental health services**

Mental health services were available at 51.2% of urban CBOCs and 26.4% of rural CBOCs (figure 5). In addition, mental health services were provided at a higher percentage of VA-staffed CBOCs (53.9%) than contract CBOCs (18.0%) (Figure 6).



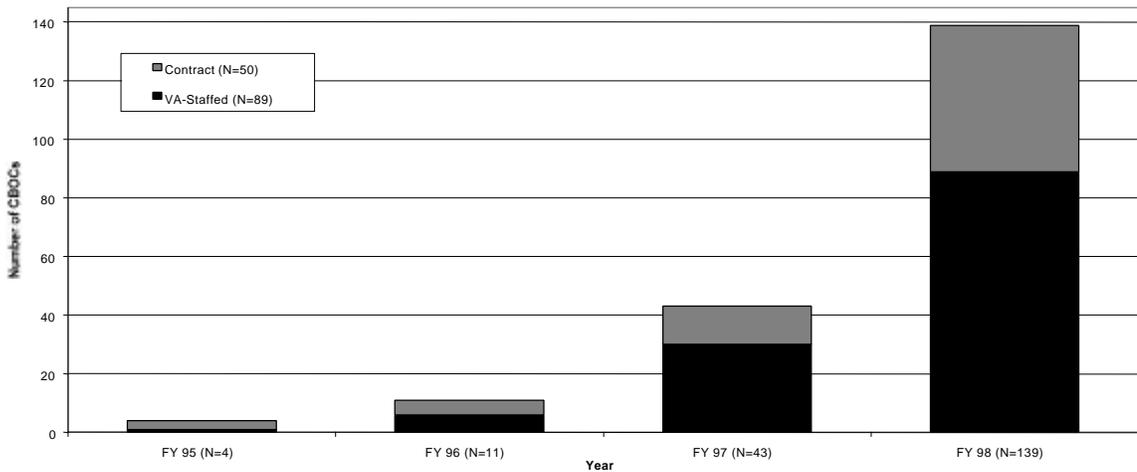
**Figure 5. Primary health care and mental health services by CBOC location**



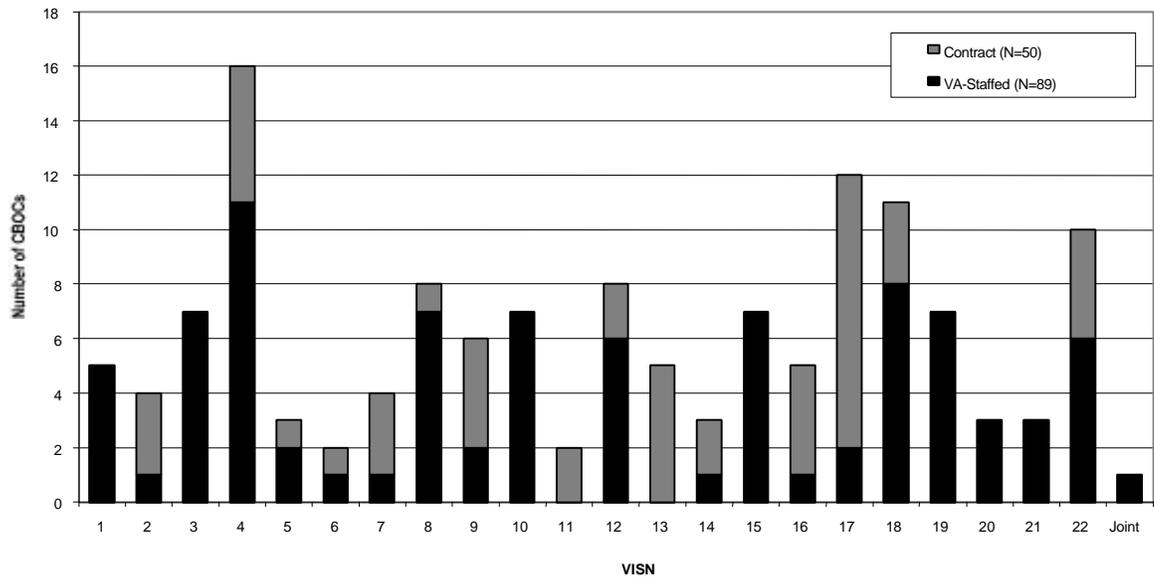
**Figure 6. Primary health care and mental health services by CBOC type**

**D. VISNs differ in the reliance on VA-staffed versus contracted CBOCs**

There was a marked increase in the number of both VA-staffed and contract staff CBOCs from FY 95 to FY 98 overall (Figure 7). In FY 98, 64.0% of the total number of CBOCs had VA staff, 36.0% had contracted staff. The number of VA-staffed CBOCs ranged from zero to 11 per VISN and the number of contract CBOCs ranged from zero to 10 per VISN (Figure 8). Seven VISNs had exclusively VA-staffed CBOCs, an additional 6 VISNs had predominantly VA-staffed CBOCs, and 8 VISNs had predominantly contract CBOCs.



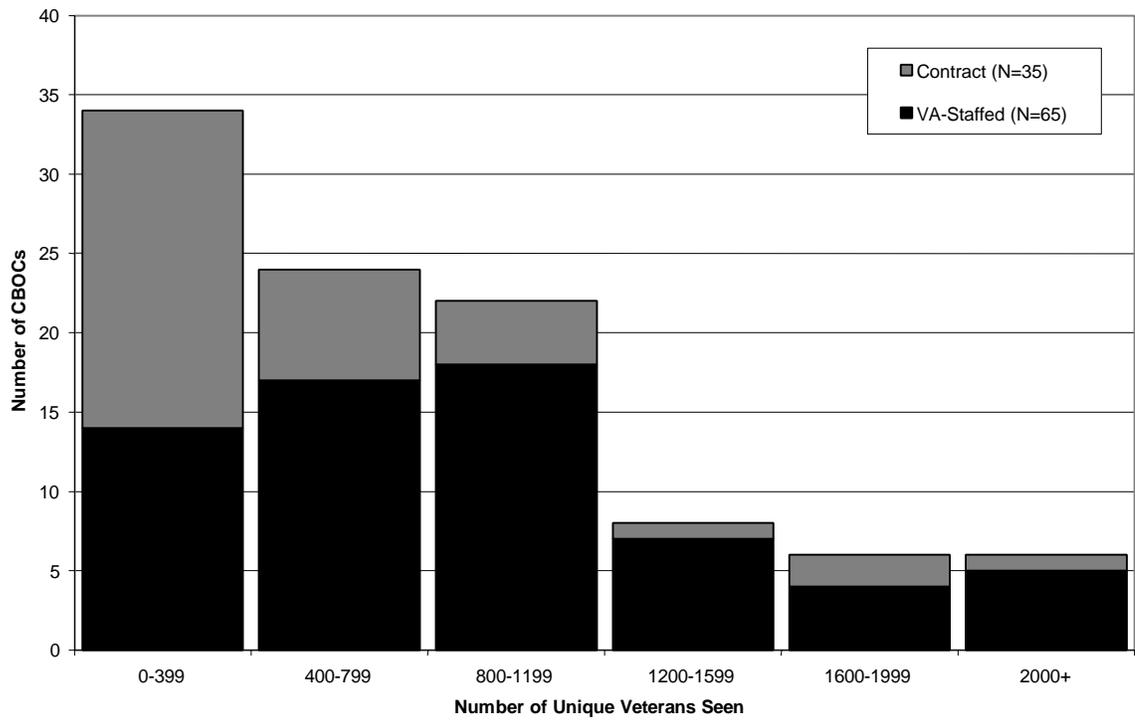
**Figure 7. Number of CBOCs by fiscal year and CBOC type**



**Figure 8. Number of CBOCs in each VISN by CBOC type**

**E. VA-staffed CBOCs tended to serve a greater number of unique veterans**

In FY 98 the average number of unique veterans seen at a VA-staffed CBOC was 944 (range 106 to 2716) and at a contract CBOC was 522 (range 6 to 2200) (Figure 9).<sup>2</sup>

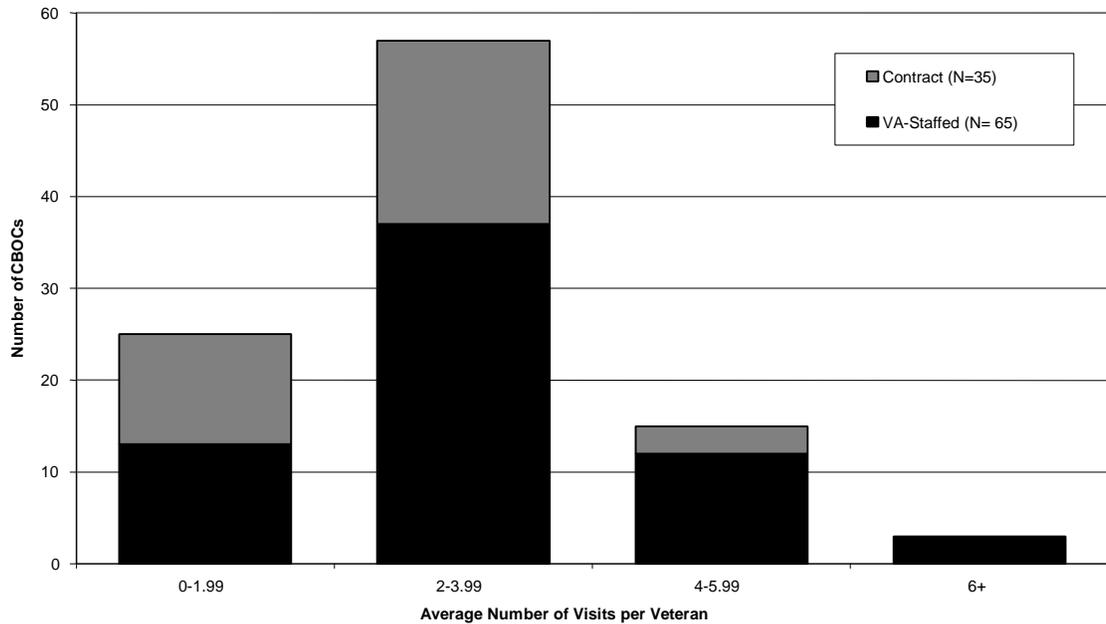


**Figure 9. Number of unique veterans seen at each CBOC in FY 98 by CBOC type<sup>2</sup>**

<sup>2</sup> Numbers include only CBOCs that initiated veteran services prior to July 1998.

## F. VA-staffed CBOCs had a higher average number of visits per veteran

In FY 98 the average number of CBOC visits per veteran at VA-staffed CBOCs was 3.0 (range 1.16 to 7.35 visits/veteran/CBOC) and at the contract CBOCs was 2.47 (range 1.0 to 5.22 visits/veteran/CBOC) (Figure 10).<sup>3</sup> Adjustment for case-mix was not included.

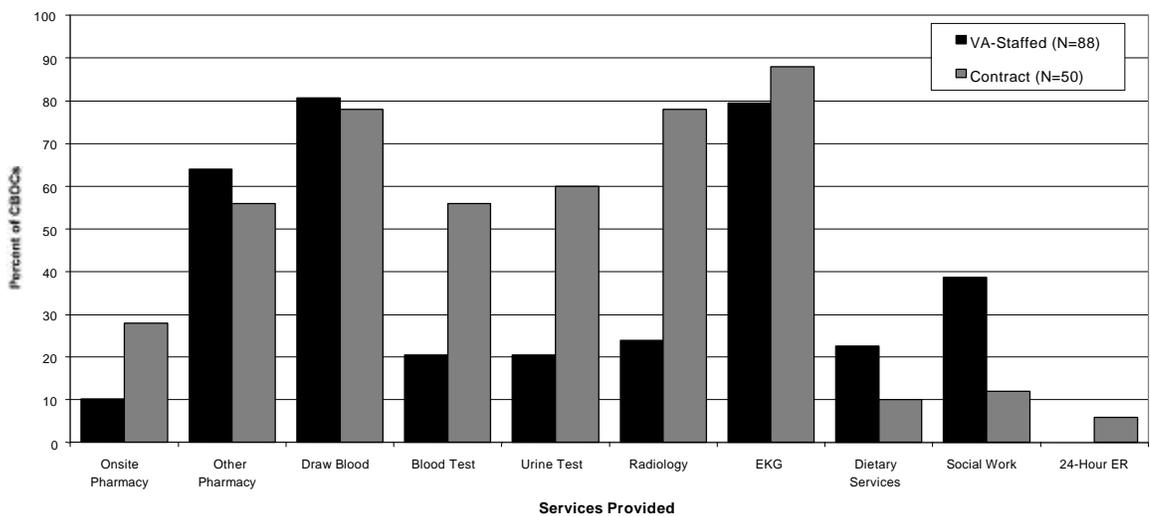


**Figure 10. Average number of visits per veteran in FY 98 by CBOC type<sup>3</sup>**

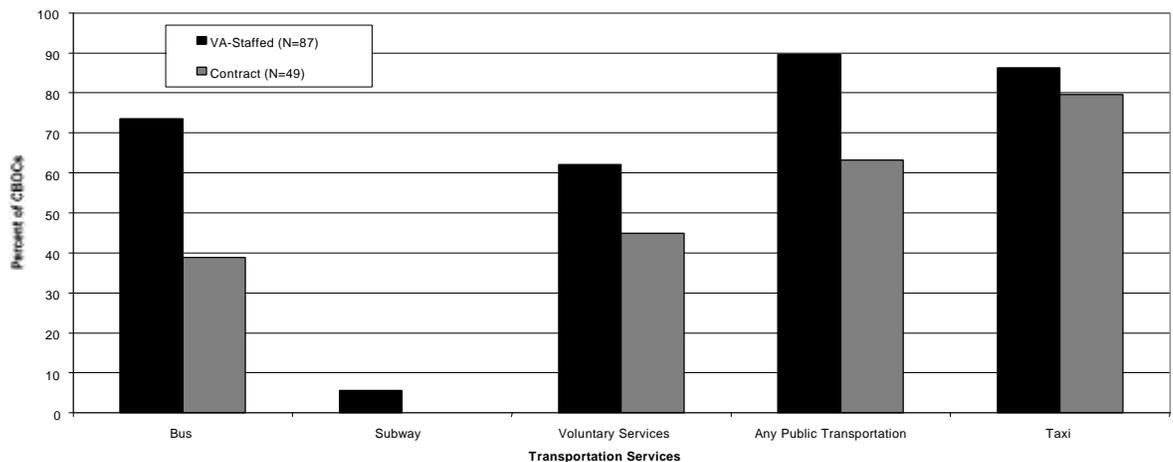
<sup>3</sup> Numbers include only CBOCs that initiated veteran services prior to July 1998.

**G. Contract CBOCs had more onsite pharmacy, laboratory, EKG and radiology services whereas VA-staffed CBOCs had greater access via public transportation**

A higher percentage of contract CBOCs had onsite pharmacy, laboratory tests, EKG, and radiology services, while a higher percentage of VA-staffed CBOCs offered dietary and social work services (Figure 11). Public transportation access -- bus, subway or voluntary transportation (e.g., Disabled American Veterans) -- was available for 89.7% of VA-staffed CBOCs and 63.3% of contract CBOCs (Figure 12).



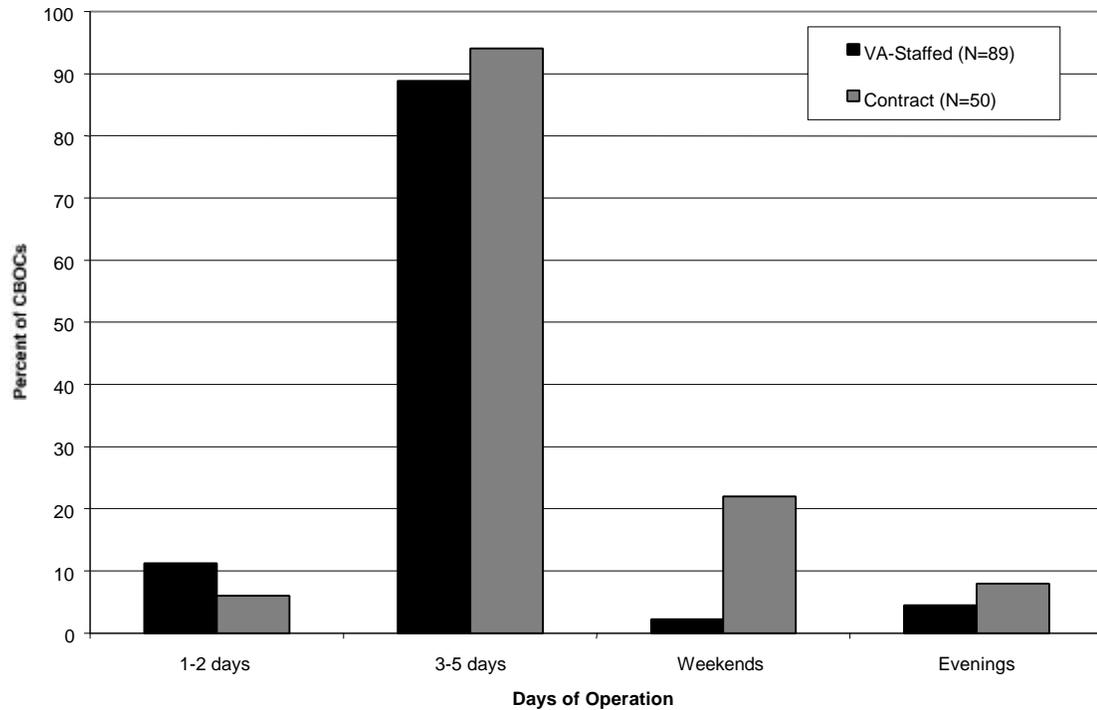
**Figure 11. Ancillary services by CBOC type**



**Figure 12. Transportation services by CBOC type**

## H. Contract CBOCs offered slightly more days of clinical service

94.0% of contract CBOCs offered services 3 to 5 days per week compared to 88.8% of VA-staffed CBOCs. 22.0% of contract CBOCs were regularly open on weekends compared to 2.2% of VA-staffed CBOCs (Figure 13).

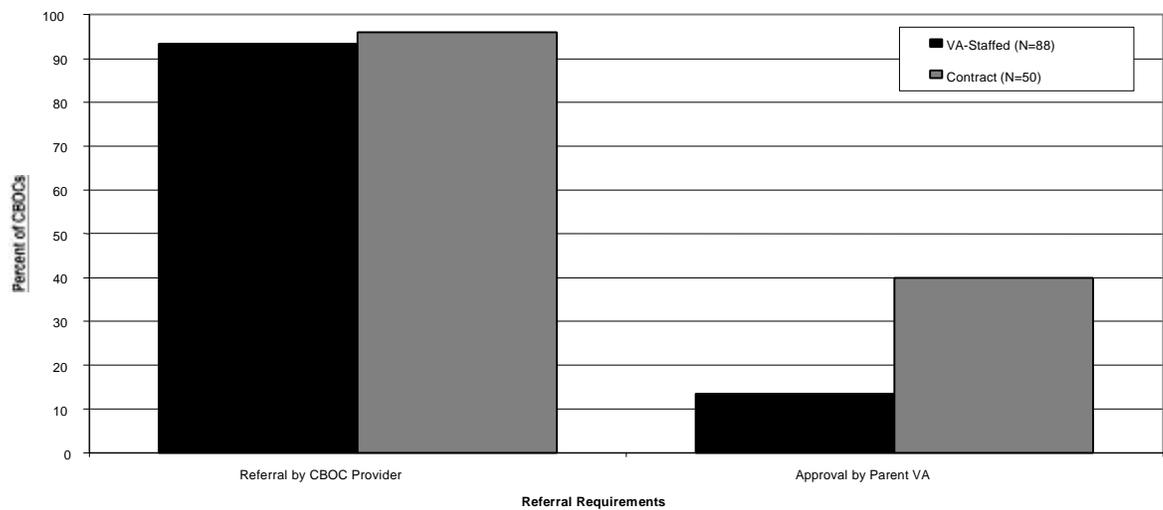


**Figure 13. Days of operation by CBOC type**

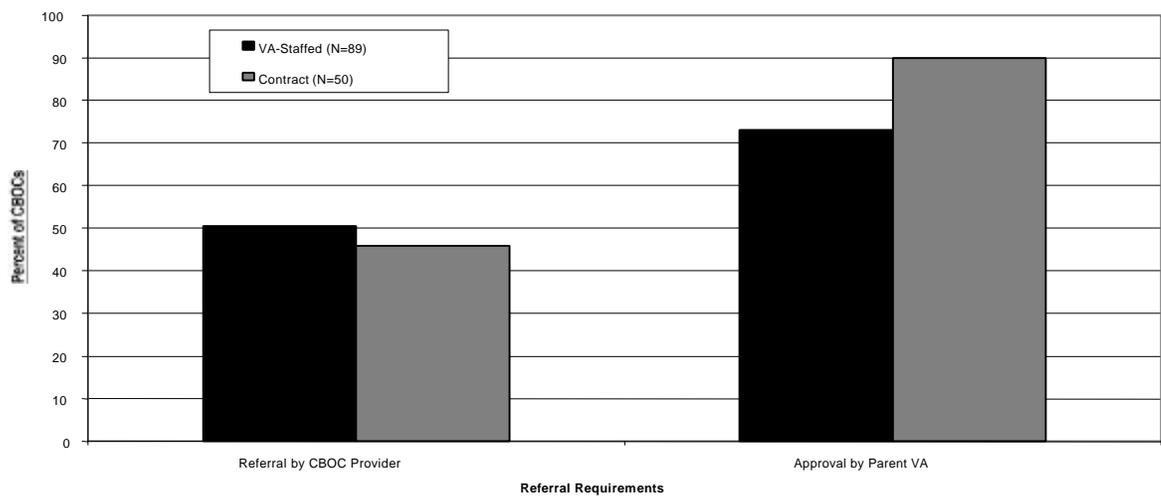
## I. Referral requirements for specialty care varied by CBOC type

Nearly all VA-staffed and contract CBOCs required a referral by a CBOC provider for specialty care at the parent VA facility. 40.0% of contract CBOCs also required approval by the parent VA in contrast to 13.5% of VA-staffed CBOCs (Figure 14).

Approximately 50% of VA-staffed and contract CBOCs required a referral by a CBOC provider for fee basis specialty care outside of the CBOC and the parent VA facility. In addition, 90.0% of contract CBOCs and 73.0% of VA-staffed CBOCs required approval by the parent VA (Figure 15).



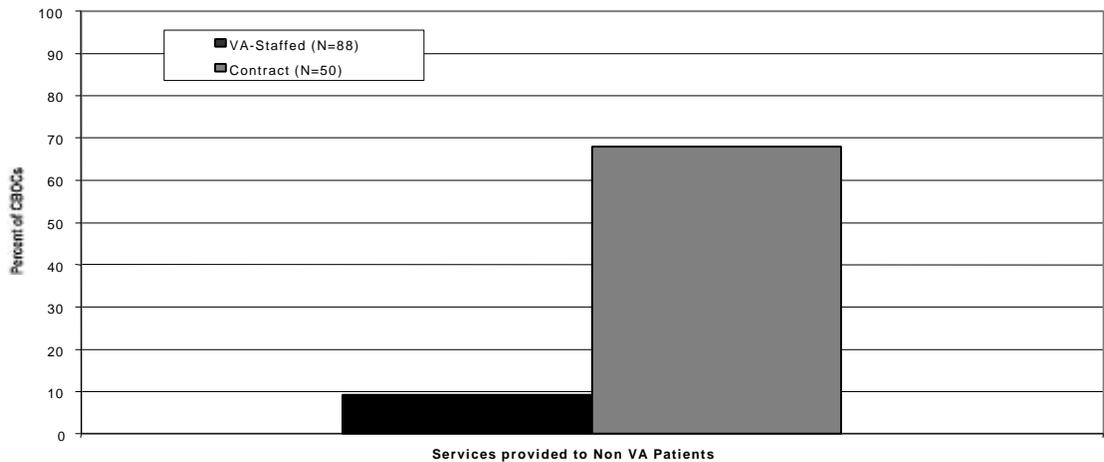
**Figure 14. CBOC requirements for specialty care referral to parent VA by CBOC type**



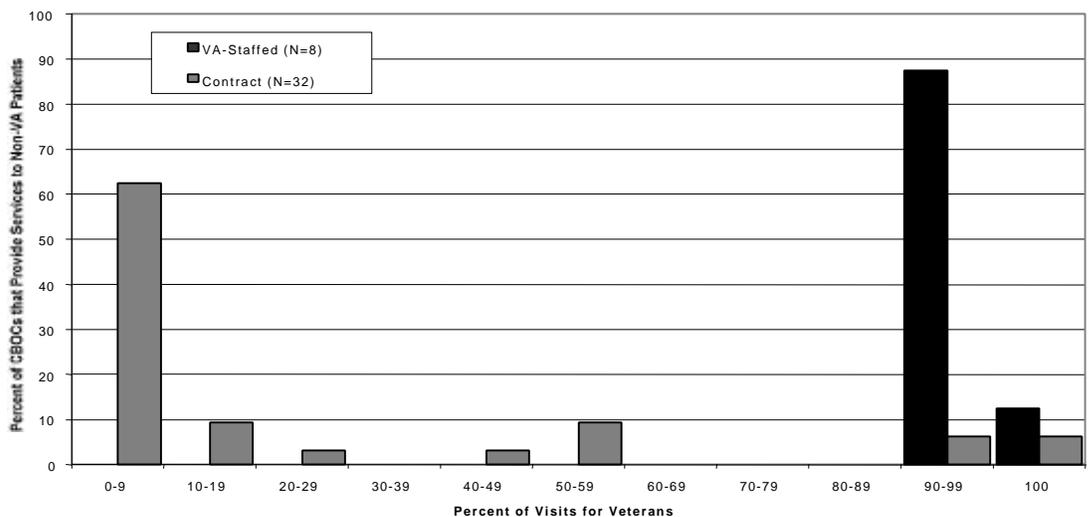
**Figure 15. CBOC requirements for receiving fee-basis specialty care from a provide outside of the CBOC or the parent VA by CBOC type**

**J. VA-staffed CBOCs served veterans almost exclusively while contract CBOCs served many non-veterans**

It is more common for contract CBOCs to have served non-Veterans compared to VA-staffed CBOCs. 68.0% (n=34) of contract CBOCs and 9.1% (n=8) of VA-staffed CBOCs provided health care to non-VA patients in addition to veterans (Figure 16). VA-staffed CBOCs served veterans almost exclusively while veterans were only a small part of the workload at most contract CBOCs (Figure 17).



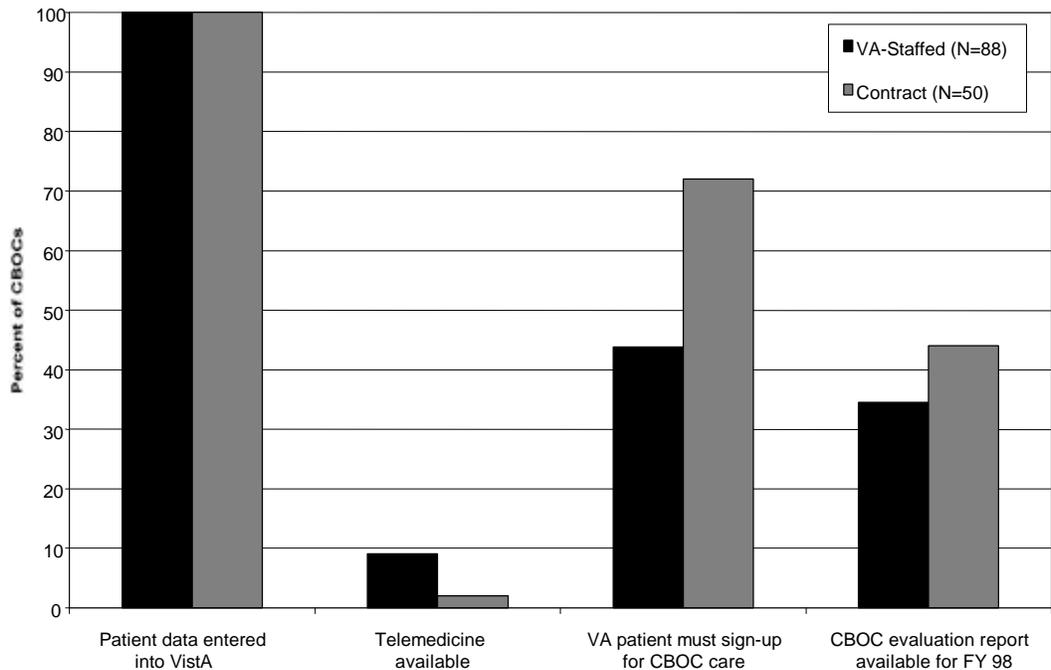
**Figure 16. Percent of CBOCs providing services to non-VA patients by CBOC type**



**Figure 17. Percent of all visits at CBOC that are for veterans by CBOC type**

### K. Miscellaneous characteristics varied by CBOC type

All CBOCs entered data into VistA either at the CBOC or through the parent VA, but less than 10% of CBOCs had telemedicine technology. Over 70% of contract CBOCs required veterans to sign-up to receive health care at the CBOC, whereas 43.8% of VA-staffed CBOCs required veterans to sign-up for health care. In FY 98 an evaluation report was available for 34.5% of VA-staffed CBOCs and 44.0% of contract CBOCs (Figure 18).



**Figure 18. Miscellaneous characteristics by CBOC type**

## **APPENDICES**

## APPENDIX A: CBOC CHARACTERISTICS

The CBOC characteristics developed by the CBOC Performance Evaluation Committee are listed below. The characteristics include identifiers and descriptive information for the CBOC evaluation. Several characteristics (e.g., VA-staffed vs. contract, urban vs. rural, capitated vs. fee-basis, etc.) will be used for the comparison of CBOCs during the analysis phase of the project.

After the set of CBOC Characteristics was formulated, HSR&D in Seattle developed a standardized questionnaire for collection of the data (see Appendix B). Information on some CBOC characteristics will be collected separately (e.g., financial, staffing, etc.). A CBOC contact for each VISN was identified to coordinate the questionnaire distribution and data collection for CBOCs in their jurisdiction. The completed questionnaires were forwarded to HSR&D in Seattle where the CBOC characteristics data were compiled and entered into a comprehensive CBOC database.

<b>Identification</b>
CBOC name Station # Location: street, city, state, zipcode. Number of clinic sites (i.e., separate geographic locations)
<b>Administration</b>
VISN# Parent VA medical facility (name and station #) CBOC contact at VISN & parent VA facility (name, address, telephone number, e-mail) CBOC director (name, address, telephone number, e-mail)
<b>Location</b>
Distance from nearest VA facility Rural, urban (use MSH designation) Catchment area (by county or zipcode)
<b>Start Dates</b>
Date approved Date of first veteran visit (actual)
<b>Type of CBOC</b>
VA-staffed, contracted care, sharing arrangement, mixed staff Organizational structure (if contracted CBOC): HMO, provider network, group practice, individual providers, other
<b>Capacity</b>
Projected number of unique patients for fiscal year Projected number of visits for fiscal year Actual number of unique patients in fiscal year Actual number of visits in fiscal year Proportion of workload (visits) devoted to veteran CBOC care
<b>Staff</b>
Number of providers by type, including specialists Number of total FTEE by type Clinical FTEE by provider type

## APPENDIX A – Con't

<b>Patients</b>
<ul style="list-style-type: none"> <li>Method of selecting CBOC patients</li> <li>Method of disenrollment from CBOC</li> <li>Veteran user status, priority status, age distribution, sex distribution, distance from CBOC</li> </ul>
<b>Services available on site</b>
<ul style="list-style-type: none"> <li>Medical: primary care, mental health, specialty care, etc.</li> <li>Ancillary: laboratory, radiology, pharmacy, EKG, etc.</li> <li>Emergency coverage</li> </ul>
<b>Financial</b>
<ul style="list-style-type: none"> <li>Financial agreement (for contract CBOC): capitation, contracted rate/visit, fee basis, discounted fee, etc.</li> <li>Contracted total cost and cost per patient</li> <li>Total recurring cost: i.e., cost of contract (if contract CBOC), laboratory/radiology/pharmacy (unless included in contract)</li> <li>VA-paid salary, lease, etc.</li> <li>Cost inclusions</li> <li>Cost exclusions (e.g., donated space for VA run clinic)</li> <li>Adjusted cost (adjusting for categories not included in reported costs, e.g. space)</li> </ul>
<b>Other</b>
<ul style="list-style-type: none"> <li>Hours of operation</li> <li>Referral process: to VA facility, to non-VA facility (method, approval requirements, etc.)</li> <li>Electronic connection to VistA (for patient data)</li> <li>Telemedicine technology (e.g., telepathology, teleradiology, etc.)</li> <li>Transportation (public, voluntary, etc.)</li> <li>Method of monitoring CBOCs performance</li> <li>Availability of evaluation report for prior fiscal year</li> </ul>

## APPENDIX B

**Department of Veterans Affairs  
Health Services Research &  
Development  
Seattle, WA**

### Community Based Outpatient Clinics (CBOC) Characteristics

Please fill out one form for each CBOC in your VISN that began actually seeing patients on or before September 30, 1998. If a CBOC is located at more than one site (e.g., for a multi-site contract), please complete a separate form for each site. Thank you for your assistance in this project. If you have any questions please call MollyBradshaw at 206-762-1010, ext. 6549. Please do not complete this form for a Satellite Clinic. Only enter information about a clinic that has been formally approved as a CBOC.

1. Full name of CBOC  Street  City  State & Zip		2. CBOC station #
3a. CBOC Director (Name and Title)	3b. Director's address (if different from above)	3c. Director's phone number  3d. Email

4. Is this CBOC **LINKED** organizationally to other CBOCs? (i.e., CBOCs that are linked would probably have the same administration, have a common name, and be legally incorporated. For example, all the clinics in a multi-site group practice or HMO would be linked.)

YES                       NO

If YES, please list the name, location, and station number of all the linked CBOCs on the separate form entitled "Organizationally Linked CBOCs".

**Questions 5-6 relate to the Parent VA Medical Facility that is affiliated with the CBOC listed in box number one.**

5a. Name of Parent Medical Facility  City  State                      Zip		5b. Facility station #
6a. CBOC contact person at parent facility (Name and Title)	6b. Contact person's address (if different from 5a) Street  City  State & Zip	6c. Contact person's phone number  6d. Email

**Remaining questions deal only with the CBOC listed in box number one.**

7. Date of first veteran visit at CBOC (actual first date of veteran visit – not projected date)  MONTH  DAY  YEAR	8. Describe the type of CBOC:  <input type="checkbox"/> VA Staffed (If checked, skip to question #10)  <input type="checkbox"/> Contract  <input type="checkbox"/> Mixed (VA Staffed & Contract)  <input type="checkbox"/> Other (specify) _____	9. If all or part of this CBOC has contracted primary health care or mental health providers, are the contracted providers:  <input type="checkbox"/> Individual providers <input type="checkbox"/> Group practice  <input type="checkbox"/> HMO <input type="checkbox"/> Provider network  <input type="checkbox"/> Other (specify) _____
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10. Please describe the catchment area (i.e., geographic service area) by county or zip code for this CBOC.	11a. Does this CBOC also see non-VA patients?  <input type="checkbox"/> YES <input type="checkbox"/> NO  11b. If YES, approximately what percent of the primary health care/primary mental health care visits at this CBOC during FY 98 (i.e. 10/1/97 to 9/30/98) were for <u>VA</u> patients?  <div style="text-align: right;">_____ %</div>
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## APPENDIX B

12. Must a veteran commit or sign-up to receive primary health care/primary mental health care at this CBOC? (Check only one)

YES, a veteran MUST commit or sign-up specifically for this CBOC

NO, but a veteran in the CBOC catchment area MUST receive primary health care/primary mental health care at this CBOC

NO, but a veteran in the CBOC catchment area MUST receive primary health care/primary mental health care at this CBOC or at linked CBOCs (see question #4)

NO, a veteran in the CBOC catchment area MAY receive primary health care/primary mental health care at any CBOC or at the Parent VA facility as desired

**If answer is YES in Question 12, continue with question #13-16, if not skip to question #17.**

<p>13. How many veterans were signed up for this CBOC: On October 1, 1997 (answer only if CBOC was in operation on this date)</p> <p>_____</p> <p>On September 30, 1998</p> <p>_____</p>	<p>14a. What are the criteria (if any) for a veteran to sign up for this CBOC?</p> <p><input type="checkbox"/> Proximity to CBOC      <input type="checkbox"/> Specific catchment area</p> <p>Other (describe criteria): _____</p>	<p>14b. Are there any exclusion criteria or exclusion diagnoses that preclude veterans from signing up for this CBOC?</p> <p><input type="checkbox"/> YES      <input type="checkbox"/> NO</p> <p>If YES, please describe criteria: _____</p>
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<p>15. Veterans who signed up with this CBOC:</p> <p><input type="checkbox"/> MUST receive VA primary health care/primary mental health care only at this CBOC</p> <p><input type="checkbox"/> MAY receive VA primary health care/primary mental health care at this CBOC or other linked CBOC sites (see question #4)</p> <p><input type="checkbox"/> MAY receive primary health care/primary mental health care at the CBOC or at a parent VA facility as desired</p> <p><input type="checkbox"/> Other (specify) _____</p>	<p>16. What is the procedure for a veteran who has signed up for this CBOC to switch to another CBOC or Parent VA medical facility for primary health care/primary mental health care?</p>
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<p>17. At the beginning of FY 98 (on 10/1/97):</p> <p>a. What was the <u>projected</u> total number of <u>veterans</u> (unique SSNs) to be seen in FY 98 (i.e.10/1/97 to 9/30/98)?</p> <p style="text-align: center;">_____</p> <p>b. What was the <u>projected</u> total number of veteran <u>visits</u> for FY 98?</p> <p style="text-align: center;">_____</p> <p>At the end of FY 98 (on 9/30/98):</p> <p>c. What was the <u>actual</u> number of <u>veterans</u> (unique SSNs) seen in FY 98 (i.e.10/1/97 to 9/30/98)?</p> <p style="text-align: center;">_____</p> <p>d. What was the <u>actual</u> number of veteran <u>visits</u> in FY 98 (i.e.10/1/97 to 9/30/98)?</p> <p style="text-align: center;">_____</p>	<p>18. What were the hours of regular operation for this CBOC during FY 98?</p> <p>Monday    _____ AM / PM TO _____ AM / PM</p> <p>Tuesday   _____ AM / PM TO _____ AM / PM</p> <p>Wednesday _____ AM / PM TO _____ AM / PM</p> <p>Thursday   _____ AM / PM TO _____ AM / PM</p> <p>Friday      _____ AM / PM TO _____ AM / PM</p> <p>Saturday   _____ AM / PM TO _____ AM / PM</p> <p>Sunday     _____ AM / PM TO _____ AM / PM</p>
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19. What services are available on site at this CBOC for VA patients? (Check all that apply)

Primary health care

Specialty care (If checked specify type) \_\_\_\_\_

Primary mental health care

If checked specify what type of providers:     MSW,     Ph.D.,     MD

Specialty mental health care (If checked specify type, e.g., addictions, geriatrics) \_\_\_\_\_

On site Pharmacy     Other Pharmacy services (specify) \_\_\_\_\_

Laboratory

If checked specify ability to:     Draw blood samples on site     Conduct basic blood tests on site     Conduct basic urine tests on site

Radiology     EKG     Dietary Services     Social Work     24-hour emergency services (on site)

Other (specify) \_\_\_\_\_

## APPENDIX B

<p>20. What is required for a CBOC patient to receive specialty care (speech pathology, dermatology, cardiology, etc) <u>at the parent VA?</u> (Check all that apply)</p> <p><input type="checkbox"/> Self referral</p> <p><input type="checkbox"/> Referral by CBOC provider</p> <p><input type="checkbox"/> Approval by parent VA</p> <p><input type="checkbox"/> Other (specify)</p> <p>_____</p>	<p>21. If specialty care is available at this CBOC, what is required for a CBOC patient to receive specialty care (speech pathology, dermatology, cardiology, etc) <u>at this CBOC?</u> (Check all that apply)</p> <p><input type="checkbox"/> Self referral</p> <p><input type="checkbox"/> Referral by CBOC primary care provider</p> <p><input type="checkbox"/> Approval by parent VA</p> <p><input type="checkbox"/> Other (specify)</p> <p>_____</p> <p><input type="checkbox"/> Not applicable (i.e., specialty care is not available at CBOC)</p>	<p>22. What is required for a CBOC patient to receive fee-basis specialty care (speech pathology, dermatology, cardiology, etc) <u>from a provider outside of the VA who is not part of this CBOC?</u> (Check all that apply)</p> <p><input type="checkbox"/> Self referral</p> <p><input type="checkbox"/> Referral by CBOC provider</p> <p><input type="checkbox"/> Approval by parent VA</p> <p><input type="checkbox"/> Other (specify)</p> <p>_____</p>	<p>23. How are data regarding this CBOC's clinic visits (patient SSN, visit date, patient diagnosis, etc.) transferred into VistA?</p> <p><input type="checkbox"/> Terminals are available at CBOC</p> <p><input type="checkbox"/> Paper record of visit is transferred to parent VA where it is entered into VistA</p> <p><input type="checkbox"/> CBOC clinic visit data are not entered into VistA</p> <hr/> <p>23a. If CBOC data are entered into VistA at the CBOC or Parent VA, is the CBOC designated by a:</p> <p><input type="checkbox"/> station number (different from parent station number)</p> <p><input type="checkbox"/> as one or more unique clinic stops</p>
<p>24. Is this CBOC currently participating in telemedicine (telepathology, teleradiology, etc)?</p> <p><input type="checkbox"/> YES</p> <p><input type="checkbox"/> NO</p>	<p>25. Are the following forms of public transportation available to this CBOC? (Check all that apply)</p> <p><input type="checkbox"/> Bus</p> <p><input type="checkbox"/> Subway/Light Rail</p> <p><input type="checkbox"/> Taxi</p> <p><input type="checkbox"/> Voluntary services (e.g., Disabled American Veterans)</p>	<p>26a. How is the performance of this CBOC evaluated? (Describe the evaluation methods and criteria)</p>	<p>26b. Is an evaluation report available for this CBOC for FY 98 (i.e. 10/1/97 to 9/30/98)?</p> <p><input type="checkbox"/> YES</p> <p><input type="checkbox"/> NO</p>

## Appendix C - Selected Characteristics for CBOCs in Operation On or Before 9/30/98\*

Revised 3-23-99

V/SN	CBOC Station #	CBOC Name	City	State	VAMF Station #	Parent VA / City	State	Date of 1st Visit	CBOC Staff (Physicians)	CBOC Staff (Total)	Vet. Must Sign-up	Unique # Vets. FY 98	Actual Visits FY 98	Primary Health Care	Mental Health Care	Telemedicine	Weekdays Open	Evenings	Weekends	Public Trans	98 Evaluation Available
1	608GA	VA Primary Care Clinic, Portsmouth, NH	Pease Angb	NH	608	VAMC Manchester Division VA New England HCS - Providence	NH	3/97	VA Staffed	VA Staffed	YES	1491	6272	YES	YES	NO	3	NO	NO	YES	YES
1	650GB	Hyannis Primary Care Clinic	Hyannis	MA	650	VA New England HCS - Providence	RI	2/98	VA Staffed	VA Staffed	YES	1050	3010	YES	YES	NO	5	NO	NO	YES	YES
1	518GA	Lynn CBOC	Lynn	MA	518	Bedford	MA	7/98	VA Staffed	VA Staffed	YES	333	720	YES	NO	NO	5	NO	NO	YES	NO
1	523GA	Framingham CBOC	Framingham	MA	523	VAMC, Boston	MA	7/98	VA Staffed	VA Staffed	NO	71	235	YES	NO	NO	5	NO	NO	YES	NO
1	689GA	Waterbury VA Primary Care Center	Waterbury	CT	689	VA Connecticut HCS	CT	8/98	VA Staffed	VA Staffed	NO	40	40	YES	NO	NO	5	NO	NO	YES	NO
2	670GE	Binghamton CBOC	Binghamton	NY	670	Syracuse VAMC	NY	12/86	VA Staffed	VA Staffed	NO	2715	12,179	YES	YES	NO	5	YES	YES	YES	NO
2	500GC	Glen Falls Primary Care Practice	Glen Falls	NY	500	Albany Medical Center	NY	12/86	Contract	Contract	YES	1439	2844	YES	YES	NO	5	NO	NO	YES	YES
2	528GD	Horizon Health Services	Niagara Falls	NY	528	VAMC, Buffalo	NY	12/87	Contract	Contract	NO	370	1,216	YES	NO	NO	5	NO	NO	YES	NO
2	500GD	Clifton Park Primary Care Practice, Saratoga, NY	Clifton Park	NY	500	Albany Medical Center	NY	5/98	Contract	Contract	YES	302	561	YES	YES	NO	5	NO	NO	YES	NO
3	561HA	Hackensack Health Practice, Bergen County	Hackensack	NJ	561	VA New Jersey HCS	NJ	8/95	VA Staffed	VA Staffed	YES	2716	8117	YES	YES	NO	5	YES	NO	YES	NO
3	561GA	Trenton Health Practice	Trenton	NJ	561	VA New Jersey HCS	NJ	1/96	VA Staffed	VA Staffed	YES	1016	4172	YES	YES	NO	3	NO	NO	YES	NO
3	527GA	Staten Island Veterans Health Care Center	Staten Island	NY	527	Brooklyn VAMC 900 Poly Place	NY	1/96	VA Staffed	VA Staffed	NO	946	6016	YES	YES	NO	5	NO	NO	YES	YES
3	630GA	New York City VA Care Center	New York City	NY	620	VA Hudson Valley HCS	NY	4/96	VA Staffed	VA Staffed	NO	2673	19634	YES	YES	NO	5	YES	NO	YES	YES
3	561GB	Elizabeth Health Practice	Elizabeth	NJ	561	VA Medical Center, NYC VA New Jersey HCS	NY	12/86	VA Staffed	VA Staffed	YES	414	953	YES	YES	NO	5	NO	YES	YES	YES
3	526GB	Yonkers Community Based Outpatient Clinic	Yonkers	NY	526	VA Medical Center, Bronx	NY	7/98	VA Staffed	VA Staffed	NO	254	359	YES	NO	NO	5	YES	NO	YES	NO
4	529GA	Mercer Co. CBOC Mercer Healthplace	Mercer	PA	529	VAMC, Butler	PA	12/86	VA Staffed	VA Staffed	YES	162	421	YES	NO	NO	5	NO	NO	YES	NO
4	529GA	Mercer Co. CBOC West Middlesex Family Med. Center	West Middlesex	PA	529	VAMC, Butler	PA	1/97	VA Staffed	VA Staffed	YES	192	542	YES	NO	NO	5	NO	NO	YES	NO
4	693GB	Williamport CBOC	Williamport	PA	693	Wilkes-Barre VAMC	PA	7/97	VA Staffed	VA Staffed	NO	613	1419	YES	YES	NO	5	NO	NO	YES	YES
4	642GB	VA Outpatient Clinic at Cape May	Cape May	NJ	642	Philadelphia VAMC	PA	10/87	VA Staffed	VA Staffed	YES	1923	2211	YES	NO	NO	5	NO	NO	YES	NO
4	642GB	VA Outpatient Clinic at Marshall Hall	Marshall Hall	FL	642	Philadelphia VAMC	PA	10/87	VA Staffed	VA Staffed	YES	1923	2211	YES	NO	NO	5	NO	NO	YES	NO
4	562GB	Crawford Co. Primary Care Clinic	Meadville	PA	562	Erie VA Medical Center	PA	11/87	VA Staffed	VA Staffed	YES	606	1913	YES	NO	NO	5	NO	NO	YES	NO
4	562GB	Ashabula County Primary Care Clinic	Ashabula	OH	562	Erie VA Medical Center	PA	11/87	VA Staffed	VA Staffed	YES	374	970	YES	NO	NO	2	NO	NO	YES	NO
4	562GC	McKean County Primary Care Clinic	Smithport	PA	562	Erie VA Medical Center	PA	11/87	Contract	Contract	YES	19	19	YES	NO	NO	5	NO	NO	YES	NO
4	693GC	Toboyhanna CBOC	Toboyhanna	PA	693	Wilkes-Barre VAMC	PA	12/87	VA Staffed	VA Staffed	YES	200	401	YES	YES	NO	5	NO	NO	YES	YES
4	646GB	Greensburg VA Outpatient Clinic	Greensburg	PA	646	VA Pittsburgh HCS	PA	2/98	Contract	Contract	YES	396	622	YES	NO	NO	2	NO	NO	YES	YES
4	460GA	Schuykill Co. CBOC/Good Samaritan Health Center	Millsboro	DE	460	Wilmington	DE	3/98	Contract	Contract	YES	372	678	YES	NO	NO	2	NO	NO	YES	NO
4	693GE	Schuykill Haven Health Center	Schuykill Haven	PA	693	Wilkes-Barre VAMC	PA	3/98	VA Staffed	VA Staffed	NO	335	740	YES	NO	NO	5	NO	NO	YES	YES
4	695GB	Schuykill Co. CBOC	Pottsville	PA	595	Lebanon VA Medical Center	PA	4/98	Contract	Contract	YES	490	726	YES	NO	NO	5	NO	NO	YES	NO
4	503GB	James E. VanZandt VA Outpatient Clinic, Clearfield, PA	Dubois	PA	503	VAMC, Altoona	PA	6/98	VA Staffed	VA Staffed	NO	569	1583	YES	NO	NO	1	NO	NO	YES	NO
4	595GC	Lancaster County CBOC	Lancaster	PA	595	Lebanon VA Medical Center	PA	9/98	Contract	Contract	YES	131	131	YES	YES	NO	5	NO	NO	YES	NO
4	529GB	Lawrence Co. CBOC - New Castle - Jamison Health Center Downtown	New Castle	PA	529	VAMC, Butler	PA	9/98	VA Staffed	VA Staffed	YES	19	19	YES	NO	NO	2	NO	NO	YES	NO
5	686GA	Alexandria Community Clinic	Alexandria	VA	688	Washington DC VAMC	DC	4/98	VA Staffed	VA Staffed	NO	192	429	YES	NO	NO	5	NO	NO	YES	NO
5	613GB	Hagerstown CBOC	Hagerstown	MD	613	Martinsburg	WV	5/98	VA Staffed	VA Staffed	YES	1562	2447	YES	YES	NO	2	NO	NO	YES	NO
5	512GB	Southern Maryland CBOC	Charlotte Hall	MD	512	VA Maryland HCS	MD	6/98	Contract	Contract	NO	292	725	YES	YES	NO	4	NO	YES	YES	NO
6	655GA	Tazewell Family Physicians	Tazewell	VA	658	VAMC Salem	VA	8/97	Contract	Contract	NO	203	904	YES	NO	NO	5	NO	NO	YES	YES
6	659GA	Charlotte VA Outpatient Clinic	Charlotte	NC	659	VAMC, Salisbury	NC	9/98	VA Staffed	VA Staffed	NO	203	904	YES	YES	NO	5	NO	NO	YES	NO
7	619GB	VA Outpatient Clinic	Dothan	AL	619	Central Alabama HCS	AL	12/87	Contract	Contract	YES	2200	5033	YES	NO	NO	5	NO	NO	YES	YES
7	557GA	Macon CBOC	Macon	GA	557	VAMC, Dublin	GA	8/98	Contract	Contract	YES	435	490	YES	YES	NO	5	NO	NO	YES	NO
7	534GB	Myrtle Beach Primary Care Clinic	Myrtle Beach	SC	534	VAMC, Charleston	SC	9/98	VA Staffed	VA Staffed	YES	239	391	YES	YES	NO	5	NO	NO	YES	NO
7	557GB	Albany CBOC	Albany	GA	557	VAMC, Dublin	GA	9/98	Contract	Contract	YES	344	374	YES	YES	NO	5	NO	NO	YES	NO
8	516GA	Sarasota	Sarasota	FL	516	VAMC, Bay Pines	FL	5/97	VA Staffed	VA Staffed	NO	1980	7741	YES	NO	NO	5	NO	NO	YES	NO
8	546GC	Homestead	Homestead	FL	546	VAMC Miami	FL	5/97	VA Staffed	VA Staffed	NO	997	4123	YES	YES	NO	5	NO	NO	YES	YES
8	673GB	Barrow	Barrow	FL	673	Tampa	FL	8/97	VA Staffed	VA Staffed	YES	626	3189	YES	NO	NO	5	NO	NO	YES	YES
8	673GC	Brooksville	Brooksville	FL	673	Tampa	FL	3/98	VA Staffed	VA Staffed	YES	456	1631	YES	NO	NO	5	NO	NO	YES	YES
8	573GA	Valdosta	Valdosta	GA	573A4	North FL/South VA Veterans Health System	FL	6/98	VA Staffed	VA Staffed	NO	1117	2114	YES	NO	NO	5	NO	NO	YES	NO
8	548GA	FL Pierce	FL Pierce	FL	548	West Palm Beach VAMC	FL	4/98	Contract	Contract	NO	1066	1903	YES	NO	NO	5	NO	NO	YES	YES
8	546GD	Pembroke Pines	Pembroke Pines	FL	546	VAMC Miami	FL	7/98	VA Staffed	VA Staffed	NO	314	470	YES	YES	NO	5	NO	NO	YES	YES
8	516GB	So. St. Petersburg	St. Petersburg	FL	516	VAMC, Bay Pines	FL	7/98	VA Staffed	VA Staffed	NO	165	262	YES	NO	NO	5	NO	NO	YES	NO

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9	626GB	Primary Care Services at Madison	Madison	TN	626	VAMC, Nashville	TN	3/97	Contract	Contract	YES	575	1530	YES	NO	NO	5	NO	NO	YES	YES
9	626GC	Urgentcare, Inc.	Bowling Green	KY	626	VAMC, Nashville	TN	10/97	Contract	Contract	YES	850	2418	YES	NO	NO	5	NO	NO	YES	YES
9	626GD	The Trover Foundation, Inc.	Hopkinsville	TN	626	VAMC, Nashville	TN	11/97	Contract	Contract	YES	1080	2567	YES	NO	NO	5	NO	NO	YES	YES
9	603GA	Veterans Fort Knox Clinic	Fort Knox	KY	614	VAMC, Louisville	KY	2/98	VA Staffed	VA Staffed	YES	1717	6148	YES	NO	NO	5	NO	NO	YES	NO
9	614GB	Access Family Health Services, Inc.	Smithville	MS	581	VAMC, Memphis	TN	6/98	Contract	Contract	YES	88	131	YES	NO	NO	5	NO	NO	YES	NO
9	581GB	Charleston Primary Care Clinic	Charleston	WV	581	Huntington VAMC	WV	8/98	VA Staffed	VA Staffed	YES	325	362	YES	NO	NO	5	NO	NO	YES	NO
10	538GA	Dept. of Vet. Affairs, CBOC	Athens	OH	538	VAMC Chillicothe	OH	9/97	VA Staffed	VA Staffed	NO	1224	7374	YES	YES	NO	5	NO	NO	YES	YES
10	537GA	Dept. of Vet. Affairs, CBOC	Lorain	OH	541	VAMC, Cleveland	OH	9/97	VA Staffed	VA Staffed	NO	1890	8278	YES	YES	NO	5	NO	NO	YES	YES
10	757GA	Dept. of Vet. Affairs, CBOC	Zanesville	OH	757	VAMC, Columbus	OH	10/97	VA Staffed	VA Staffed	NO	106	154	YES	YES	NO	5	NO	NO	YES	NO
10	552HA	Dept. of Vet. Affairs, CBOC	Springfield	OH	552	VAMC, Dayton	OH	2/98	VA Staffed	VA Staffed	NO	397	834	YES	YES	NO	5	NO	NO	YES	NO
10	552GA	Dept. of Vet. Affairs, CBOC	Middletown	OH	552	VAMC, Dayton	OH	6/98	VA Staffed	VA Staffed	NO	410	1068	YES	YES	NO	5	NO	NO	YES	NO
10	538GB	Dept. of Vet. Affairs, CBOC	Potsmouth	OH	538	VAMC, Chillicothe	OH	7/98	VA Staffed	VA Staffed	NO	546	850	YES	YES	NO	5	NO	NO	YES	NO
10	541GD	Dept. of Vet. Affairs, CBOC	Mansfield	OH	541	VAMC, Cleveland	OH	8/98	VA Staffed	VA Staffed	NO	829	1451	YES	YES	NO	5	NO	NO	YES	NO
10.11	541GC	Dept. of Vet. Affairs	Sandusky	OH		VAMC, Cleveland	OH	3/98	VA Staffed	VA Staffed	NO	619	1987	YES	YES	NO	5	NO	NO	YES	NO
11	610GA	Southbend CBOC	Fort Wayne	IN	610	VA Northern Indiana HCS	IN	4/98	Contract	Contract	YES	68	145	YES	YES	NO	5	NO	YES	NO	NO
11	553GA	Yale Community Health Center	Yale	MI	553	VAMC, Detroit	MI	6/98	Contract	Contract	YES	430	585	YES	YES	NO	5	YES	YES	NO	NO
12	578GE	Elgin Clinic	Elgin	IL	578	Hines VA Hospital	IL	9/98	VA Staffed	VA Staffed	NO	58	60	YES	YES	NO	5	NO	NO	NO	NO
12	537HA	Woodlawn Clinic	Chicago	IL	537	VAMC Chicago HCS (west side div.)	IL	10/95	VA Staffed	VA Staffed	NO	688	1959	YES	NO	NO	5	NO	NO	NO	NO
12	585GA	Hancock Clinic	Hancock	MI	585	Iron Mountain VAMC	MI	5/97	VA Staffed	Mixed	NO	239	773	YES	NO	NO	2	NO	NO	YES	YES
12	695GA	Union Grove Clinic	Union Grove	WI	695	Milwaukee VAMC	WI	5/98	VA Staffed	VA Staffed	NO	623	1800	YES	YES	NO	2	NO	NO	YES	NO
12	585GB	Rhinelander Clinic	Rhinelander	WI	585	Iron Mountain VAMC	WI	4/98	VA Staffed	VA Staffed	NO	255	382	YES	NO	NO	5	NO	NO	YES	YES
12	578GD	Chicago Heights Clinics	Chicago Heights	IL	578	VA Chicago HCS (lakeside div)	IL	8/98	VA Staffed	VA Staffed	NO	110	290	YES	NO	NO	5	NO	NO	YES	NO
12	585GC	Menominee Clinic	Menominee	MI	585	Iron Mountain VAMC	MI	9/98	Contract	Mixed	NO	119	163	YES	YES	NO	5	NO	NO	YES	YES
12	676GA	Wausau Clinic	Wausau	WI	676	Tomah VAMC	WI	9/98	Contract	Contract	NO	76	50	YES	NO	NO	4	NO	NO	YES	NO
13	437GB	Bismarck CBOC	Bismarck	ND	437	VAMC Fargo	ND	1/98	Contract	Contract	YES	639	1378	YES	NO	NO	5	NO	YES	YES	YES
13	618GB	Fairview Mesaba Clinic - Hibbing	Hibbing	MN	618	Minneapolis VAMC	MN	5/98	Contract	Contract	YES	177	470	YES	NO	NO	5	NO	YES	YES	NO
13	618GA	Quality Health Alliance (contractor office)	Mankato	MN	618	Minneapolis VAMC	MN	5/98	Contract	Contract	YES	134	354	YES	NO	NO	5	NO	YES	NO	NO
13	568GB	DVA CBOC, Pierre, SD	Pierre	SD	568	Black Hills HCS	SD	7/98	Contract	Contract	YES	169	280	YES	NO	NO	5	NO	YES	YES	NO
13	438GB	DVA CBOC, Pierre, SD	Pierre	SD	438	Royal C. Johnson Medical and Regional Office Center	SD	7/98	Contract	Contract	YES	130	58	YES	NO	NO	5	NO	YES	YES	NO
14	636GA	Norfolk CBOC Program	Norfolk	NE	636	VAMC, Omaha	NE	12/87	Contract	Contract	YES	323	922	YES	NO	NO	5	YES	YES	NO	NO
14	555HB	VA Clinic	Mason City	IA	555	VA Central IA HCS	IA	1/98	Contract	Mixed	YES	801	4180	YES	NO	NO	1	NO	NO	YES	NO
14	584GB	Waterloo Outpatient Clinic	Waterloo	IA	584	VAMC, Iowa City	IA	1/98	VA Staffed	VA Staffed	YES	1025	3427	YES	NO	NO	5	NO	NO	YES	YES
15	609GA	Mt. Vernon CBOC	Mt. Vernon	IL	609	Marion VAMC	IL	3/97	VA Staffed	VA Staffed	YES	1298	2675	YES	NO	NO	5	NO	NO	YES	YES
15	647GA	VA Outpatient Clinic	West Plains	MO	647	VAMC, Poplar Bluff	MO	9/97	VA Staffed	VA Staffed	NO	972	2655	YES	YES	NO	5	NO	NO	YES	NO
15	647GB	VA Outpatient Clinic	Paragould	AR	647	VAMC, Poplar Bluff	MO	9/97	VA Staffed	VA Staffed	NO	917	2240	YES	YES	NO	5	NO	NO	YES	NO
15	677GA	St. Joseph VA Outpatient Clinic	St. Joseph	MO	677L	VAMC, Leavenworth	KS	9/97	VA Staffed	VA Staffed	NO	1012	1348	YES	NO	NO	5	NO	NO	YES	NO
15	647GC	VA Outpatient Clinic	Cape Girardeau	MO	647	VAMC, Poplar Bluff	MO	10/97	VA Staffed	VA Staffed	NO	711	1300	YES	YES	NO	5	NO	NO	YES	NO
15	609GB	Paducah CBOC	Paducah	KY	609	Marion VAMC	IL	3/98	VA Staffed	VA Staffed	YES	943	1690	YES	NO	NO	5	NO	NO	YES	NO
15	543GB	Fort Leonard Wood VA CBOC	Fort Leonard Wood	MO	543	Columbia	MO	9/98	VA Staffed	VA Staffed	YES	62	65	YES	NO	NO	5	NO	NO	YES	NO
16	584GA	Durant	Durant	MS	586	Jackson, VAMC	MS	7/97	Contract	Contract	YES	210	394	YES	NO	NO	5	NO	NO	YES	YES
16	598GA	Mt. Home	Mountain Home	AR	598	Central Arkansas Veterans HCS	AR	4/98	Contract	Contract	YES	1743	2052	YES	NO	NO	5	NO	NO	YES	NO
16	520GB	Panama City	Panama City Beach	FL	520	Bloix VAMC	MA	6/98	VA Staffed	VA Staffed	NO	1250	1804	YES	YES	NO	0	NO	NO	YES	NO
16	566GB	GV Sonny Montgomery VA Outpatient Clinic	Meridian	MS	586	Jackson, VAMC	MS	7/98	Contract	Contract	YES	575	642	YES	NO	NO	5	NO	NO	YES	NO
16	635GC	Ponca City	Ponca City	OK	635	Oklahoma VAMC	OK	9/98	Contract	Contract	YES	450	28	YES	NO	NO	5	NO	NO	YES	YES

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17	674HA	Hamilton CBOC	Hamilton	TX	674	Central Texas Veterans HCS	TX	4/95	Contract	Contract	YES	665	2881	YES	NO	NO	5	NO	NO	NO	YES
17	549HA	Tarrant Co. Primary Care Network (Formerly Diamond Hill CBOC)	Fort Worth	TX	549	VA North Texas HCS	TX	3/96	Contract	Contract	YES	34	196	YES	NO	NO	5	NO	NO	NO	YES
17	671GC	Del Rio CBOC	Del Rio	TX	671	South Texas Veterans HCS	TX	6/97	Contract	Contract	NO	64	64	YES	NO	NO	5	NO	NO	NO	YES
17	671GD	Eagle Pass CBOC	Eagle Pass	TX	671	South Texas Veterans HCS	TX	6/97	Contract	Contract	NO	6	18	YES	NO	NO	5	NO	NO	YES	YES
17	549GA	Camp Fannin CBOC (Formerly Tyler CBOC)	Tyler	TX	549	VA North Texas HCS	TX	6/97	Contract	Contract	YES	405	1356	YES	NO	NO	5	NO	NO	NO	YES
17	671GA	Brownsville CBOC	Brownsville	TX	671	South Texas Veterans HCS	TX	7/97	Contract	Contract	NO	187	644	YES	NO	NO	3	YES	YES	NO	YES
17	674GA	Palestine CBOC	Palestine	TX	674	Central Texas Veterans HCS	TX	4/98	VA Staffed	VA Staffed	YES	676	1779	YES	NO	NO	5	NO	NO	YES	NO
17	549GC	Bonham Area Primary Care Network (formerly Bonham CBOC)	Sherman	TX	549	VA North Texas HCS	TX	6/98	Contract	Contract	NO	484	676	YES	NO	NO	5	NO	NO	YES	YES
17	671GH	Beeville CBOC	Beeville	TX	671	South Texas Veterans HCS	TX	9/98	Contract	Contract	NO	7	7	YES	NO	NO	5	NO	NO	NO	NO
17	671GG	Alice CBOC	San Diego	TX	671	South Texas Veterans HCS	TX	9/98	Contract	Contract	NO	7	3	YES	NO	NO	5	NO	NO	NO	NO
17	671GI	Kingsville CBOC	Kingsville	TX	671	South Texas Veterans HCS	TX	9/98	Contract	Contract	NO	3	3	YES	NO	NO	5	NO	NO	NO	NO
17	674GB	Brownwood CBOC	Brownwood	TX	674	Central Texas Veterans HCS	TX	9/98	VA Staffed	VA Staffed	YES	12	12	YES	NO	NO	5	NO	NO	NO	NO
18	519HB	Fl. Stockton Community Primary Care Clinic	Fl. Stockton	TX	519	VAMC, Big Spring	TX	4/95	Contract	Contract	YES	97	262	YES	YES	NO	5	NO	NO	YES	NO
18	519HC	VA Medical Clinic in Abilene	Abilene	TX	519	VAMC, Big Spring	TX	12/95	VA Staffed	VA Staffed	YES	2486	11539	YES	NO	NO	5	NO	NO	NO	YES
18	675GA	Sierra Vista CBOC	Fl. Huachuca	AZ	678	Tucson VAMC	AZ	4/97	VA Staffed	VA Staffed	YES	1102	5175	YES	NO	NO	5	NO	NO	NO	YES
18	519HF	VAMC in San Angelo	San Angelo	TX	519	VAMC, Big Spring	TX	7/97	VA Staffed	VA Staffed	YES	966	4827	YES	NO	NO	5	NO	NO	YES	YES
18	675GB	Yuma CBOC	Yuma	AZ	678	Tucson VAMC	AZ	10/97	VA Staffed	VA Staffed	YES	1391	4214	YES	YES	NO	5	NO	NO	YES	YES
18	649GA	Kingman CBOC	Kingman	AZ	649	VAMC, Prescott	AZ	3/98	VA Staffed	VA Staffed	NO	956	2319	YES	NO	NO	5	NO	NO	YES	NO
18	501GF	Guadalupe Hospital	Santa Rosa	NM	501	Albuquerque VAMC	NM	5/95	Contract	Contract	NO	52	155	YES	NO	NO	5	NO	NO	YES	NO
18	675GC	Casa Grande CBOC	Casa Grande	AZ	678	Tucson VAMC	AZ	7/98	VA Staffed	VA Staffed	YES	324	663	YES	YES	NO	5	NO	NO	YES	NO
18	519GA	VA Medical Clinic in Odessa	Odessa	TX	519	VAMC, Big Spring	TX	9/98	VA Staffed	VA Staffed	YES	2199	6058	YES	YES	NO	5	NO	NO	YES	YES
18	519HD	VA Medical Clinic in Stamford	Stamford	TX	519	VAMC, Big Spring	TX	9/98	Contract	Contract	YES	7	10	YES	NO	NO	5	NO	NO	YES	NO
18	519GB	VA Medical Clinic in Hobbs	Hobbs	NM	519	VAMC, Big Spring	TX	9/98	VA Staffed	VA Staffed	YES	183	190	YES	YES	NO	5	NO	NO	YES	NO
19	666GB	Casper CBOC	Casper	WY	666	VAMC Sheridan	WY	4/97	VA Staffed	VA Staffed	YES	549	2308	YES	YES	NO	5	NO	NO	NO	NO
19	436GC	Missoula Primary Care Clinic	Missoula	MT	436	VA Montana HCS	MT	6/97	VA Staffed	VA Staffed	NO	973	1866	YES	NO	NO	5	NO	NO	YES	NO
19	436GB	Great Falls Primary Care Clinic	Great Falls	MT	436	VA Montana HCS	MT	9/97	VA Staffed	VA Staffed	NO	1103	1781	YES	YES	NO	5	NO	NO	NO	NO
19	554GB	Aurora Colorado Riverton Community Based Outpatient Clinic	Aurora	CO	554	VAMC, Denver	CO	1/98	VA Staffed	VA Staffed	YES	1311	4244	YES	YES	NO	5	NO	NO	YES	YES
19	666GC	VA Bozeman Primary Care Center, Gallatin Valley	Riverton	WY	666	VAMC Sheridan	WY	5/98	VA Staffed	VA Staffed	YES	498	1708	YES	YES	NO	5	NO	NO	YES	NO
19	606GB	Ogden VA Outpatient Clinic	Bozeman	MT	436	VA Montana HCS	MT	7/98	VA Staffed	VA Staffed	YES	410	688	YES	NO	NO	5	NO	NO	YES	NO
20	687GA	Tri-Cities VA CBOC	Richland	WA	687	Walla Walla VAMC	WA	4/98	VA Staffed	VA Staffed	YES	990	1150	YES	NO	NO	5	NO	NO	YES	NO
20	664GA	Salem CBOC	Salem	OR	648	Portland VAMC	OR	1/97	VA Staffed	VA Staffed	NO	200	900	NO	NO	1	NO	NO	NO	YES	NO
20	664GB	Bend CBOC	Bend	OR	648	Portland VAMC	OR	8/97	VA Staffed	VA Staffed	NO	119	264	NO	NO	5	NO	NO	YES	NO	
21	654GA	VA Sierra Foothill Outpatient Clinic	Auburn	CA	654	Reno, VAMC	NV	5/98	VA Staffed	VA Staffed	YES	683	1885	YES	YES	YES	5	NO	NO	YES	YES
21	570GA	Atwater, Castle VA Outpatient Clinic	Atwater	CA	570	VA Central CA HCS	CA	5/98	VA Staffed	VA Staffed	NO	660	863	YES	NO	NO	5	NO	NO	YES	YES
21	612GG	Chico CBOC	Chico	CA	612	VA Northern California HCS	CA	9/98	VA Staffed	VA Staffed	YES	350	450	YES	YES	YES	5	NO	YES	YES	NO
22	697GC	Gardena	Gardena	CA	691	VA Greater LA HCS	CA	5/97	VA Staffed	VA Staffed	YES	2314	9438	YES	YES	YES	5	NO	NO	YES	NO
22	605GA	Victorville	Victorville	CA	605	Loma Linda, VAMC	CA	7/97	Contract	Contract	YES	1800	5705	YES	NO	NO	3	NO	NO	YES	YES
22	697GG	Antelope Valley	Lancaster	CA	691/10C	Southern CA Systems of Clinics	CA	10/97	VA Staffed	VA Staffed	NO	800	1700	YES	YES	NO	3	NO	NO	YES	YES
22	595GA	Las Vegas CBOC for Homeless Veterans	Las Vegas	NV	593	VAMC Las Vegas	NV	1/97	VA Staffed	VA Staffed	NO	955	2095	NO	NO	NO	5	NO	NO	NO	YES
22	664GA	EI Centro	EI Centro	CA	664	VAMC San Diego	CA	7/96	Contract	Contract	YES	212	478	YES	NO	NO	5	NO	NO	YES	YES
22	595GB	Henderson	Henderson	NV	593	VAMC Las Vegas	NV	7/98	Contract	Contract	YES	431	3875	YES	NO	NO	5	NO	NO	YES	YES
22	691GM	Port Huene CBOC	Port Huene	CA	691	West Los Angeles / Santa Barbara ACC	CA	7/98	VA Staffed	VA Staffed	NO	133	133	YES	NO	NO	1	NO	NO	NO	NO
22	605GB	Sun City	Sun City	CA	605	Loma Linda, VAMC	CA	8/98	Contract	Contract	YES	406	629	YES	NO	NO	5	NO	NO	NO	NO
22	691GL	Lompoc	Lompoc	CA	691	West Los Angeles / Santa Barbara ACC	CA	8/98	VA Staffed	VA Staffed	NO	82	82	YES	NO	NO	5	NO	NO	YES	NO
22	600GA	Anaheim Veterans Health Clinic	Anaheim	CA	600	VA Long Beach HCS	CA	9/98	VA Staffed	VA Staffed	NO	75	65	YES	YES	NO	5	NO	NO	YES	NO

\*Reported here are CBOC characteristics data for CBOCs that completed the congressional review process and began serving veterans between March 1995 and September 1998.