

FY 2003 CHALENG (Community Homelessness Assessment, Local Education and Networking Groups) Participant Survey

4/29/03

For optimum accuracy, please print carefully and avoid contact with the edges of the box. The following will serve as an example:

1	2	3	4	5	6	7	8	9	0
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1. Date survey completed (MM/DD/YY): / /

2. Your name: _____

3. Your title: _____

Shade Circles Like This--> ●

Not Like This--> ~~○~~

4. Are you a homeless or formerly homeless veteran?

- Homeless Veteran
- Formerly Homeless Veteran
- Not a currently or formerly homeless veteran

5. Title Category/Your Program Function (please check one):

- Executive/Top Level Manager (Executive Director, CEO, Commander)
- Administrative/Mid-Level Manager (Program Coordinator, Program Supervisor)
- Clinician (social worker, case manager, nurse, outreach worker, doctor, CSO, LVER, LVOP, VDOP)
- Elected Government Official or representative
- Board Member
- Other (financial officer, attorney, police officer, office manager, admin staff, planning staff, etc.)

6. Name of Organization/Agency: _____

6a. What type of agency do you represent? (please shade only one):

Government Agency:

- Department of Defense (DOD)
- Department of Labor (DOL)
- Housing & Urban Development (HUD)
- Social Security Administration (SSA)
- Department of Agriculture (USDA)
- Other federal government agency
- State Department of Veterans Affairs
- Other state government agency
- Local government agency
- Other government agency

Community Agency:

- Non profit community agency
- Private for profit community agency
- Veteran Service Organization

VA:

- Medical Center
- Regional Office
- VAOPC/CBOC
- Vet Center
- VISN
- VA Central Office
- VA National Cemetery Admin (NCA)

7. Street Address: _____

City: _____ State: _____ Zip:

8. Phone number: _____ Fax number: _____

Email:

9. As part of Executive Order 13198, we are collecting information for the Federal Faith-Based and Community Initiative. In your opinion, is the agency you represent for CHALENG a faith-based organization?

- No
- Yes
- Not Sure
- Not representing an agency



10. Personal and Agency Involvement in CHALENG: (Answer both A and B)

A. I first became involved in CHALENG...

- Beginning CHALENG meeting (9 years ago)
- 2-8 years ago
- 1 year ago
- Today

B. My agency first became involved in CHALENG...

- Beginning CHALENG meeting (9 years ago)
- 2-8 years ago
- 1 year ago
- Today

11. Are veterans a population your agency serves? Please check one:

- Yes No

12 . COMMUNITY FEEDBACK, PART I (IMPORTANT: VA STAFF SKIP TO "13. COMMUNITY FEEDBACK, PART II" ON NEXT PAGE)

We are interested in the amount of collaboration between VA and other government and community agencies. Please let us know to what extent your agency and the VA have set up or implemented each of the following strategies:

- 1 = None, no steps taken to initiate implementation of the strategy.
- 2 = Low, in planning and/or initial minor steps taken.
- 3 = Moderate, significant steps taken but full implementation not achieved.
- 4 = High, strategy fully implemented.

Please shade one circle per line

Strategy

	1	2	3	4
Interagency Coordinating Body - Representatives from the VA and your agency meet formally to exchange information, do needs assessment, plan formal agreements, and promote access to services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Co-location of Services - Services from the VA and your agency provided in one location.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cross-Training - Staff training about the objectives, procedures and services of the VA and your agency.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interagency Agreements/ Memoranda of Understanding - Formal and informal agreements between the VA and your agency covering such areas as collaboration, referrals, sharing client information, or coordinating services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interagency Client Tracking Systems/ Management Information Systems - Shared computer tracking systems that link the VA and your agency to promote information sharing, referrals, and client access.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pooled/Joint Funding - Combining or layering funds from the VA and your agency to create new resources or services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uniform Applications, Eligibility Criteria, and Intake Assessments – Standardized form that the client fills out only once to apply for services at the VA and your agency.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interagency Service Delivery Team/Provider Coalition - Service team comprised of staff from the VA and your agency to assist clients with multiple needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consolidation of Programs/ Agencies - Combining programs from the VA and your agency under one administrative structure to integrate service delivery.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flexible Funding – Flexible funding used to fill gaps or acquire additional resources to further systems integration; e.g. existence of a VA and/or community agency fund used for contingencies, emergencies, or to purchase services not usually available for clients.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of Special Waivers - Waiving requirements for funding, eligibility or service delivery to reduce barriers to service, eliminate duplication of services, or promote access to comprehensive services; e.g. VA providing services to clients typically ineligible for certain services (e.g. dental) or community agencies waiving entry requirements to allow clients access to services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
System Integration Coordinator Position - A specific staff position focused on systems integration activities such as identifying agencies, staffing interagency meetings, and assisting with joint proposal development.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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13 . COMMUNITY FEEDBACK, PART II (ALL PARTICIPANTS [INCLUDING VA] COMPLETE)

General Assessment Questions

Rating - Please shade one circle per line

Not Accessible ←————→ Highly Accessible

VA Accessibility: In general, how accessible do you feel VA services are to homeless veterans in the community?

1 2 3 4 5

Community Accessibility: In general, how accessible do you feel community services are to homeless veterans?

1 2 3 4 5

Not Committed ←————→ Highly Committed

VA Commitment: Rate the VA's level of commitment to cooperating with your agency to serve homeless veterans.

1 2 3 4 5

Community Commitment: Rate your agency's level of commitment to cooperating with the VA to serve homeless veterans.

1 2 3 4 5

Not Cooperative ←————→ Highly Cooperative

VA Cooperation: Rate the VA's level of cooperation with your agency in coordinating services for homeless veterans.

1 2 3 4 5

Community Cooperation: Rate your agency's level of cooperation with the VA in coordinating services for homeless veterans.

1 2 3 4 5

Not Able to Coordinate Services ←————→ Highly Able to Coordinate Services

VA Service Coordination: Rate the ability of the VA to coordinate clinical services for homeless veterans with your agency.

1 2 3 4 5

Community Service Coordination: Rate the ability of your agency to coordinate clinical services for homeless veterans with the VA.

1 2 3 4 5

14. NEEDS

Please rate the following needs of homeless veterans in your community area: This is an overall rating. Thus you are assessing the unmet/met needs of homeless veterans in your area based on all local resources, not just VA resources.

Rating - Please shade one circle per line

Unmet ←————→ Met

1 2 3 4 5

1. Assistance with personal hygiene (shower, haircut, etc.)

2. Food

3. Clothing

4. Immediate shelter (an emergency place to stay)

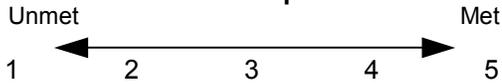
5. Transitional living facility or halfway house

6. Long-term, permanent housing

7. Detoxification from substances



Rating - Please shade one circle per line



- | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|---|
| <input type="radio"/> | 8. Treatment for substance abuse |
| <input type="radio"/> | 9. Services for emotional or psychiatric problems |
| <input type="radio"/> | 10. Treatment for dual diagnosis |
| <input type="radio"/> | 11. Family counseling |
| <input type="radio"/> | 12. Medical services |
| <input type="radio"/> | 13. Women's health care |
| <input type="radio"/> | 14. Help with medication |
| <input type="radio"/> | 15. Drop-in center or day program |
| <input type="radio"/> | 16. AIDS/HIV testing/counseling |
| <input type="radio"/> | 17. TB testing |
| <input type="radio"/> | 18. TB treatment |
| <input type="radio"/> | 19. Hepatitis C testing |
| <input type="radio"/> | 20. Dental care |
| <input type="radio"/> | 21. Eye care |
| <input type="radio"/> | 22. Glasses |
| <input type="radio"/> | 23. VA disability/pension |
| <input type="radio"/> | 24. Welfare payments |
| <input type="radio"/> | 25. SSI/SSD process |
| <input type="radio"/> | 26. Guardianship (financial) |
| <input type="radio"/> | 27. Help managing money |
| <input type="radio"/> | 28. Job training |
| <input type="radio"/> | 29. Help with finding a job or getting employment |
| <input type="radio"/> | 30. Help getting needed documents or identification |
| <input type="radio"/> | 31. Help with transportation |
| <input type="radio"/> | 32. Education |
| <input type="radio"/> | 33. Child care |
| <input type="radio"/> | 34. Legal assistance |
| <input type="radio"/> | 35. Discharge upgrade |
| <input type="radio"/> | 36. Spiritual |
| <input type="radio"/> | 37. Other (describe): _____ |

15. Which three needs (1-37) represent the greatest unmet needs?

1	<input type="text"/>	2	<input type="text"/>	3	<input type="text"/>
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16. Which three needs (1-37) are the most important for you to work on now?

1	<input type="text"/>	2	<input type="text"/>	3	<input type="text"/>
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OFFICE USE ONLY - DO NOT WRITE BELOW THIS LINE

Station

Affiliated VA

Unique

