



Department of Veterans Affairs

Washington, D.C.

Nora Egan

Nora E. Egan was appointed Chief of Staff of the Department of Veterans Affairs in February 2001. In this role, she works closely with the Secretary and Deputy Secretary in managing day-to-day operations of the federal government's second largest department, with some 230,000 employees in VA medical centers, clinics, benefits offices and national cemeteries throughout the country. She is also VA's liaison with the White House chief of staff and chiefs of staff of other executive branch departments.

Prior to her appointment, Ms. Egan served as Deputy Under Secretary for Management in the Veterans Benefits Administration (VBA). As VBA's second in command, along with the Deputy Under Secretary for Operations, she was responsible for managing VBA program and support offices. She also shared responsibility with the Under Secretary for managing the department's benefits programs, including education, home loan guaranty, compensation, pension, vocational rehabilitation and life insurance.

A career VA employee, Ms. Egan's career spans more than 25 years of federal service. Previous VA assignments include Deputy Assistant Secretary for Planning, Associate Deputy Assistant Secretary for Human Resources Management, and Personnel Officer for VA Central Office. She is an alumna of the Leadership VA Program and a graduate of the Senior Managers in Government Program at the John F. Kennedy School, Harvard University.

Ms. Egan has received numerous awards in recognition of her performance, leadership and contributions to the achievement of VA's mission. She was honored in 1995 with the Meritorious Presidential Rank Award, and was also the recipient of VA's Meritorious Service Award that same year. In 1996 she received the Honorary Leadership Award, the highest honor given by the Leadership VA Alumni Association; and in 2000 received the Distinguished Presidential Rank Award, one of the highest honors given to government executives.

February 2004



Chief of Staff